

# **Financial Results**

for 1<sup>st</sup> Quarter FY March 2011

July 28, 2010

Nomura Research Institute, Ltd.

# **Highlights of Consolidated Financial Results**

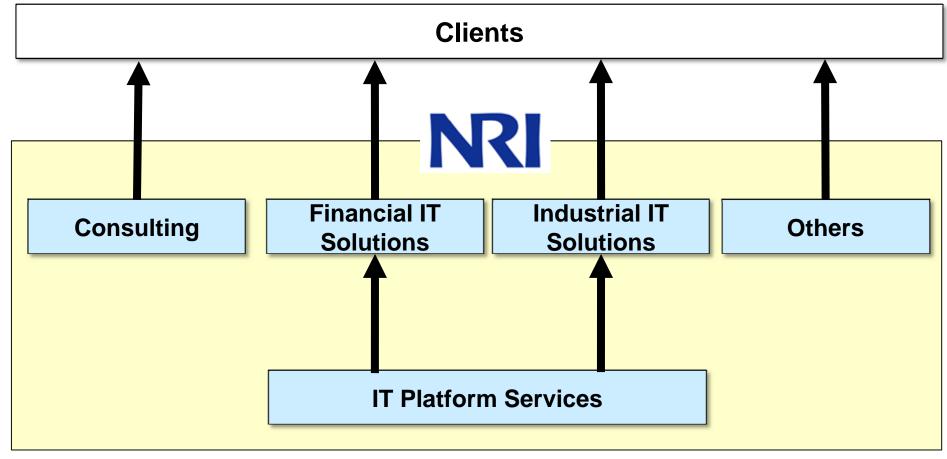
	1Q FY Mar.2010	1Q FY Mar.2011	YoY Diff. Change
Sales	81,521	80,650	(870) (1.1%)
Operating Profit	9,953	6,560	(3,392) (34.1%)
Operating Profit Margin	12.2%	8.1%	(4.1P)
Net Income	6,124	4,082	(2,042) (33.3%)

# **New Segments Based on Management Approach**

Segment name	Overview
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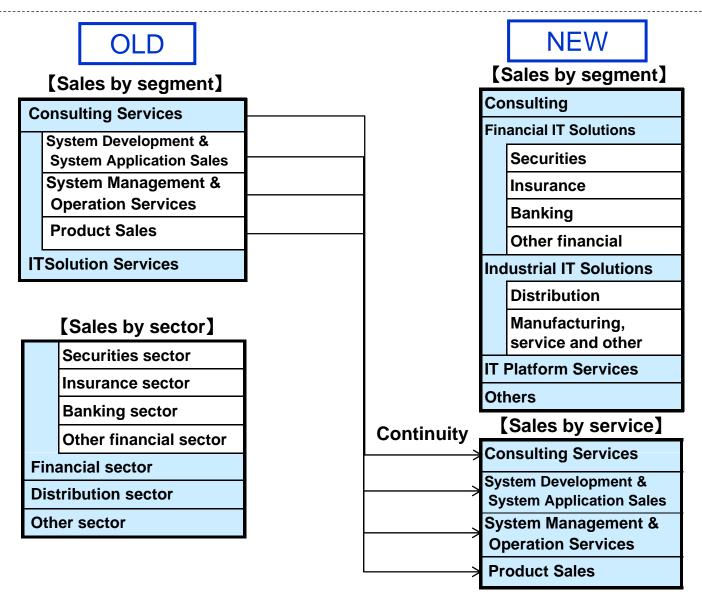
Consulting	<ul><li>Management consulting</li><li>System consulting</li></ul>
Financial IT Solutions	<ul> <li>IT solutions services mainly for financial institutions including securities firms, insurance companies, and banks</li> </ul>
	Note: NRI also discloses sales by industry (securities, insurance, banking, and other financial sectors)
Industrial IT Calutions	<ul> <li>IT solution services mainly for distribution, manufacturing, and service companies and the public sector</li> </ul>
Industrial IT Solutions	Note: NRI also discloses sales by industry (distribution, manufacturing, service, and others)
IT Platform Services	<ul> <li>Services include data center operational management and creation of IT platforms and networks mainly for the Financial IT Solutions segment and the Industrial IT Solutions segment</li> <li>Research related to advanced information technology</li> </ul>
Others	Businesses outside of the categories above by group companies

# Relationship between New Segments



**←** Main direction of services

# Relation between Old and New Segments





# Sales by Segment

(Unit:JPY million) 1Q FY 1Q FY YoY Share Share Diff. Mar.2010 Mar. 2011 Change Consulting (5.1%)3,905 4.8% 3,704 4.6% (200)**Financial IT Solutions** 49,825 61.1% 50,883 63.1% +1,058 +2.1% 26,658 32.7% 24,361 30.2% (2,297)(8.6%)**Securities** 12,519 15.4% 13,797 17.1% +1,278 +10.2% Insurance 5,373 6.6% 7,354 9.1% +1,981 +36.9% Banking 5.273 6.5% 5.369 6.7% +95 +1.8% Other financial **Industrial IT Solutions** 22,148 27.2% 20,981 (5.3%)26.0% (1,166)**Distribution** 10,102 12.4% 13.2% 10,611 +509 +5.0% Manufacturing, service 12,046 14.8% 10,370 12.9% (1,676)(13.9%)and other **IT Platform Services** 2,851 2,820 3.5% (1.1%)3.5% (31)(19.0%)**Others** 2,791 3.4% 2,261 2.8% (529)81,521 100.0% 80,650 100.0% (870)(1.1%)**Total** (3,407)**Nomura Holdings** 22,563 27.7% 19,155 23.8% (15.1%)9,797 10,610 Seven & i Holdings 12.0% 13.2% +813 +8.3%

<sup>\*</sup>Figures of Nomura Holdings and Seven & i Holdings, in principle, include sales to subsidiaries.

# Segment performance results

■including Inter-segment sa	■including Inter-segment sales for each segment (Unit:JPY million)						
		1Q FY Mar.2010	1Q FY Mar. 2011	Diff.	YoY Change		
Consulting	Sales	3,907	3,726	(181)	(4.6%)		
	ОР	(409)	(632)	(222)	_		
	ОРМ	(10.5%)	(17.0%)	(6.5P)			
Financial IT Solutions	Sales	49,862	50,899	+1,037	+2.1%		
	ОР	4,875	3,678	(1,197)	(24.6%)		
	ОРМ	9.8%	7.2%	(2.6P)			
<b>Industrial IT Solutions</b>	Sales	23,215	22,023	(1,192)	(5.1%)		
	ОР	1,956	(202)	(2,159)	_		
	ОРМ	8.4%	(0.9%)	(9.3P)			
IT Platform Services	Sales	17,083	16,967	(116)	(0.7%)		
	OP	2,301	2,620	+318	+13.8%		
	ОРМ	13.5%	15.4%	+2.0P			

# Sales by Service

	1Q FY Mar.2010	Share	1Q FY Mar. 2011	Share	Diff.	YoY Change
Consulting Services	6,336	7.8%	6,517	8.1%	+180	+2.9%
System Development & System Application Sales	30,638	37.6%	29,862	37.0%	(775)	(2.5%)
System Management & Operation Services	42,314	51.9%	42,272	52.4%	(41)	(0.1%)
Product Sales	2,231	2.7%	1,998	2.5%	(233)	(10.5%)
Total	81,521	100.0%	80,650	100.0%	(870)	(1.1%)

# **Key Factors in Consolidated Financial Results for 1Q of FY March 2011**

### Sales in the first quarter fall slightly year-on-year

- 1. Despite severe operating conditions, overall sales fell only slightly year-on-year since declining sales in the securities sector and manufacturing, service and other sector were offset by higher sales in the insurance and banking sectors.
- 2. In the securities sector, severe conditions continued as expected for major clients.
- 3. In contrast, sales were steady in the insurance and banking sectors, especially to existing clients.

### Costs increase for activities designed to expand future business

- 1. Costs rose (including depreciation expenses) in line with investment aimed at medium- and long-term growth.
- 2. In new business areas, costs incurred for some projects exceeded forecasts.
- 3. While SG&A expenses remained well-managed overall, they rose as personnel expenses and costs for office expansion went up.
- 4. External subcontracting costs continued at a suitable level.

### Activities under way to frontload potential projects for a recovery in the second half

- 1. Orders in the first quarter were at a low level as forecasted, and order volume and order backlog decreased compared to the same period in the previous fiscal year.
- 2. While business inquiries and consultations are gradually increasing, more sales initiatives are needed for the second half of the fiscal year.

# P/L Highlight

	1Q 1Q		Diff.	YoY
	FY Mar.2010	FY Mar.2011	Dilli.	Change
Sales	81,521	80,650	(870)	(1.1%)
Cost of Sales	58,129	60,041	+1,911	+3.3%
<b>Subcontracting Costs</b>	27,747	24,920	(2,826)	(10.2%)
<b>Gross Profit</b>	23,392	20,609	(2,782)	(11.9%)
Gross Profit Margin	28.7%	25.6%	(3.1P)	
SG&A	13,438	14,048	+610	+4.5%
Operating Profit	9,953	6,560	(3,392)	(34.1%)
Operating Profit Margin	12.2%	8.1%	(4.1P)	

# P/L Highlight continued

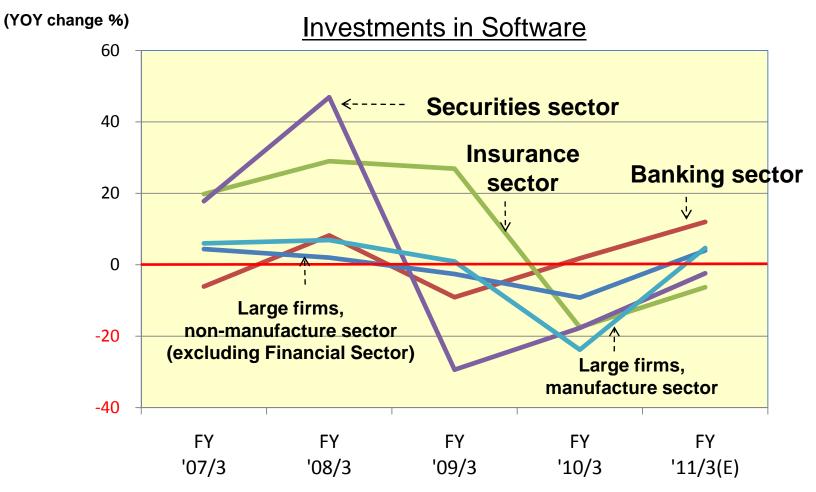
	1Q FY Mar.2010	1Q FY Mar.2011	Diff.	YoY Change
Operating Profit	9,953	6,560	(3,392)	(34.1%)
Non-operating gain and loss	906	942	+35	+3.9%
Interest income	110	83	(27)	
Dividend income	831	946	+114	
Other Income and Expense	(296)	(317)	(20)	
Loss on valuation of investment securities	(309)	(9)	+300	
Impact of applying accounting standard for asset retirement obligations	-	(364)	(364)	
Income taxes etc.	4,443	3,101	(1,341)	
Net Income	6,124	4,082	(2,042)	(33.3%)

# Order Backlog (Outstanding)

	At end of June 2009	At end of June 2010	Diff.	YoY Change
Consulting	4,878	4,290	(588)	(12.1%)
Financial IT Solutions	105,547	103,874	(1,672)	(1.6%)
Industrial IT Solutions	46,290	43,671	(2,618)	(5.7%)
IT Platform Services	6,534	6,769	+234	+3.6%
Other	4,016	3,456	(560)	(14.0%)
Total	167,267	162,061	(5,205)	(3.1%)
Order backlog in the current FY	164,246	161,108	(3,138)	(1.9%)

# Assessing the business environment

➤ The BoJ Tankan Survey reported that the extent of the decline in software investment (plans) will improve.

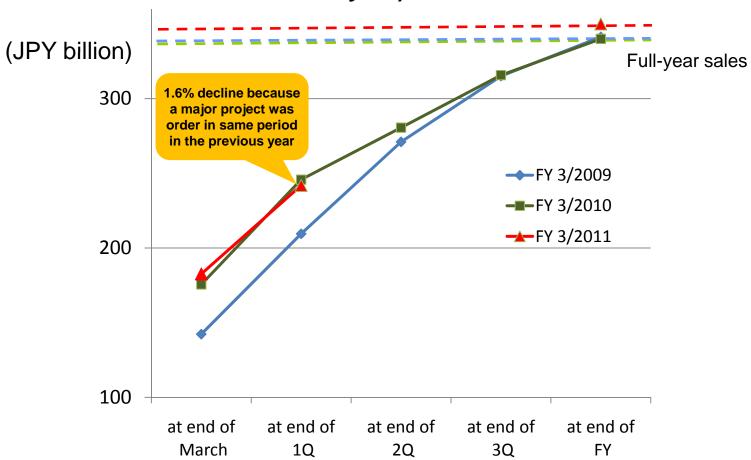


Source: BoJ Tankan Survey (June, 2010) based on survey given to companies

# Sales + Consolidated Order Backlog

➤ Orders remain sluggish due to severe business conditions continuing in the first quarter

Fluctuations in order backlog (of which current fiscal year) + cumulative sales





### **Current Business Conditions**

Aim to acquire projects through sales initiatives for a recovery in 2H Current business conditions in each segment area

Co	Consulting		•While orders appear to have bottomed out, severe business conditions are continuing
Fi	nancial IT Solutions	J -	
	Securities	// <b>\</b>	<ul> <li>Strengthen partnerships with major clients and move ahead with planned replacement of old systems</li> <li>Gain new clients for shared-online services</li> </ul>
		NA4	
	Insurance		• Actively gain additional projects focusing on existing clients
			Steadily capitalize on developments in industry reorganization
	Banking	8	<ul> <li>Address the update to systems for over-the-counter sales of investment trusts, and continue sales aimed at expanding Internet banking</li> </ul>
	Ŭ	س	<ul> <li>Prepare for the expansion of the business of major clients (enhancing services, etc.)</li> </ul>
		DA4	•Expand new client base for asset management ASP and promote the shift to new versions
	Other financial		<ul> <li>Move the BPO business forward with by making a BPO service provider a wholly owned subsidiary and establishing a local company in Dalian</li> </ul>
In	dustrial IT Solutions		
	Distribution		•Make the most of clients' investment demand in areas such as overseas development and replacement of old machinery
	Manufacturing, service and other	// <b>\</b> /\	<ul> <li>Continue to work to gain new clients and projects in areas such as manufacturing, communications, and healthcare</li> </ul>
	Service and other	/ 😀	Enhance quality control and project management while improving productivity

This document contains statements that constitute forward-looking statements. These statements include descriptions regarding the intent, belief or current expectations of the Company or its officers with respect to the consolidated results of operations and financial condition of the Company.

Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ from those in the forward-looking statements as a result of various factors.

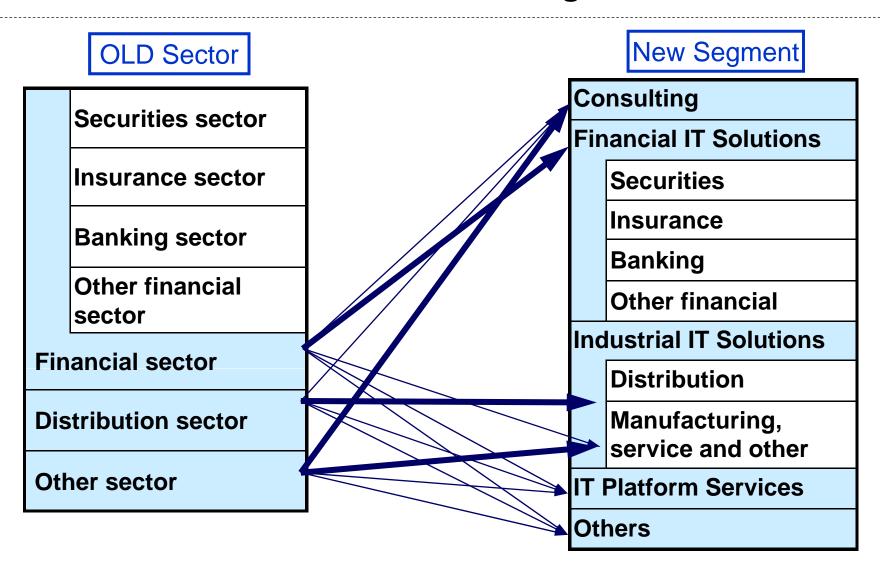
The Company does not undertake to revise forward-looking statements to reflect future events or circumstances.

### References

- 1. Other Financial Result-related Data
- 2. Recent Activities (excerpts from articles in magazines, newspapers, etc.)
- 3. Example of projects
- 4. Other



### Relation between Old Sector and New Segments



### Forecasts for FY March 2011

➤ No changes to consolidated forecasts announced on April 28

Disclose sales forecasts for new segments based on management approach

(Unit: JPY billion)

	FY Mar.2010 (Results)	FY Mar. 2011 (Forecasts)	Diff.	YoY Change
Sales	338.6	350.0	+11.3	+3.4%
Operating Profit	40.0	44.0	+3.9	+9.8%
Operating Profit Margin	11.8%	12.6%	+0.7P	
Net Income	21.8	26.0	+4.1	+19.0%
Earnings per share	¥112.32	¥133.59	+¥21.27	+18.9%
Dividends per share	¥52.00	¥52.00	-	_
Dividend Payout Ratio	46.3%	38.9%	(7.4P)	

Note: The figures above were announced with performance forecasts on April 28, 2010



# Forecasts by Segment for FY March 2011 (Full-Year)

	FY Mar.2010 (Results)	Share	FY Mar. 2011 (Forecasts)	Share	Diff.	YoY Change
Consulting	17.9	5.3%	19.0	5.4%	+1.0	+5.9%
Financial IT Solutions	209.0	61.7%	217.0	62.0%	+7.9	+3.8%
Securities	108.4	32.0%	111.0	31.7%	+2.5	+2.4%
Insurance	53.8	15.9%	56.0	16.0%	+2.1	+3.9%
Banking	25.8	7.6%	26.5	7.6%	+0.6	+2.4%
Other financial	20.8	6.2%	23.5	6.7%	+2.6	+12.7%
Industrial IT Solutions	90.9	26.9%	95.0	27.1%	+4.0	+4.4%
Distribution	41.2	12.2%	41.5	11.9%	+0.2	+0.5%
Manufacturing, service and other	49.6	14.7%	53.5	15.3%	+3.8	+7.7%
IT Platform Services	11.3	3.4%	10.0	2.9%	(1.3)	(12.2%)
Others	9.2	2.7%	9.0	2.6%	(0.2)	(3.2%)
Total	338.6	100.0%	350.0	100.0%	+11.3	+3.4%

# Forecasts by Segment for FY March 2011 (1H·2H)

(Unit: JPY billion)

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**[2H]** 

	FY Mar.2010	Share	FY Mar.2011(forecasts)	Share	Diff.	YoY Change
Consulting	8.5	5.1%	9.0	5.5%	+0.4	+5.4%
Financial IT Solutions	102.1	61.2%	102.0	61.8%	(0.1)	(0.2%)
Securities	53.9	32.3%	53.0	32.1%	(0.9)	(1.7%)
Insurance	25.7	15.5%	26.0	15.8%	+0.2	+0.8%
Banking	12.1	7.3%	12.5	7.6%	+0.3	+2.8%
Other financial	10.3	6.2%	10.5	6.4%	+0.1	+1.9%
Industrial IT Solutions	45.3	27.2%	44.0	26.7%	(1.3)	(3.0%)
Distribution	20.8	12.5%	20.5	12.4%	(0.3)	(1.5%)
Manufacturing, service and other	24.5	14.7%	23.5	14.2%	(1.0)	(4.3%)
IT Platform Services	5.7	3.4%	5.0	3.0%	(0.7)	(12.8%)
Others	5.0	3.0%	5.0	3.0%	(0.0)	(1.6%)
Total	166.8	100.0%	165.0	100.0%	(1.8)	(1.1%)
Consulting	9.4	5.5%	10.0	5.4%	+0.5	+6.3%
Financial IT Solutions	106.8	62.2%	115.0	62.2%	+8.1	+7.6%
Securities	54.4	31.7%	58.0	31.4%	+3.5	+6.5%
Insurance	28.1	16.4%	30.0	16.2%	+1.8	+6.7%
Banking	13.7	8.0%	14.0	7.6%	+0.2	+2.0%
Other financial	10.5	6.1%	13.0	7.0%	+2.4	+23.2%
Industrial IT Solutions	45.6	26.6%	51.0	27.6%	+5.3	+11.8%
Distribution	20.4	11.9%	21.0	11.4%	+0.5	+2.5%
Manufacturing, service and other	25.1	14.6%	30.0	16.2%	+4.8	+19.4%
IT Platform Services	5.6	3.3%	5.0	2.7%	(0.6)	(11.6%)
Others	4.2	2.5%	4.0	2.2%	(0.2)	(5.1%)
Total	171.7	100.0%	185.0	100.0%	+13.2	+7.7%

# Forecasts by Service for FY March 2011

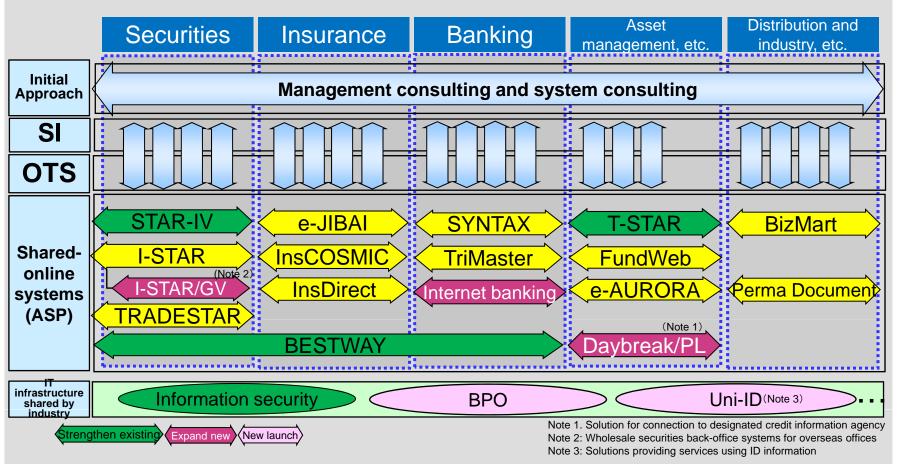
(Unit: JPY billion)

	FY Mar.2010 (Results)	Share	FY Mar.2011 (Forecasts)	Share	Diff.	YoY Change
<b>Consulting Services</b>	28.8	8.5%	30.0	8.6%	+1.1	+3.9%
System Development & System Application Sales	126.8	37.5%	133.0	38.0%	+6.1	+4.9%
System Management & Operation Services	167.0	49.3%	171.0	48.9%	+3.9	+2.4%
<b>Product Sales</b>	15.9	4.7%	16.0	4.6%	+0.0	+0.5%
Total	338.6	100%	350.0	100.0%	+11.3	+3.4%

Note: The figures above were announced with performance forecasts on April 28, 2010

### **Priority Measures for Medium to Long-term Growth**

■ Expand existing business platform business and develop new services cutting across industries and markets, primarily in finance-related sectors



### **Recent Activities**

Growth in shared-online service clients

### T-STAR

Press releases issued about clients since April 2010:

- Resona Bank selects T-STAR/RX portfolio management system
- Schroders selects T-STAR/TX fund accounting system

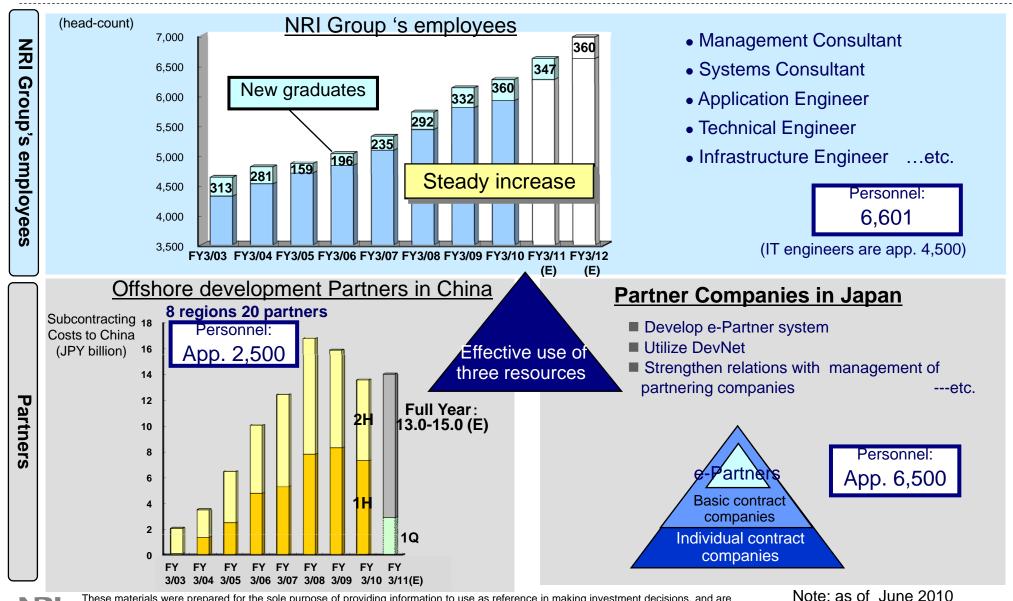
### STAR-IV

Orders from several mid-level and second-tier companies

Made a BPO service provider a wholly owned subsidiary and establish a local company in Dalian

NRI Process Inr	novation, Ltd.			
Head office location	Yokohama			
Capital	¥495 million (100% investment by NRI)			
Business activities	<ol> <li>Outsourcing services for asset management companies</li> <li>Outsourcing services for companies in a wide range of fields</li> <li>Consulting services related to the above</li> </ol>			
Date of name Change	July 1, 2010 (changed from NRI BPO Services, Ltd.)			
Nomura Research Institute (Dalian), Ltd.				
Head office location	Dalian High-tech Industrial Zone, Dalian City, China			
NRI investment ratio	100%			
Business activities	<ol> <li>Outsourcing services including data input</li> <li>Consulting services related to the above</li> </ol>			
Planned period of establishment	October 2010			

### 2. Other Financial Result-related Data Depth in Human Resources -NRI's employees + Partners(in Japan & China)



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### 2. Recent Activities

### **Expansion of BPO Business**

- With the aim to strengthen its business offering outsourcing services, NRI made NRI BPO Services, Ltd., a wholly owned subsidiary and increased its capital. The name of the company was changed to NRI Process Innovation, Ltd., on July 1, 2010.
- This action was also conducted to meet the growing needs for outsourcing services in a wider range of areas, and to better respond to requirements imposed on financial institutions to strengthen internal controls related to consigned work.
- NRI also plans to establish a wholly owned local subsidiary in Dalian, China, in October of this year. The company, NRI Research Institute (Dalian), Ltd., will offer BPO consignment services and related consulting services.

業向けに 体制整 工大連)を設立す BPO受到

### 2. Recent Activities

#### Survey on corporate IT usage

- ■In November 2009, NRI carried out its survey on the level of IT usage at Japanese companies. Conducted every year since 2003, this was the seventh installment of the survey.
- ■The proportion of private companies stating that their IT investment amount would increase has been on the decline in fiscal 2008 and fiscal 2009. Nevertheless, there was an increase in the proportion of companies expecting their IT investment to increase in fiscal 2010, indicating that a recovery may be on the horizon.
- ■In a question about the most pressing reasons for implementing IT, "To make sweeping cost cuts" was the most common response chosen by 56.2% of companies, followed by "To create flexible business processes," selected by 39.5% of companies.

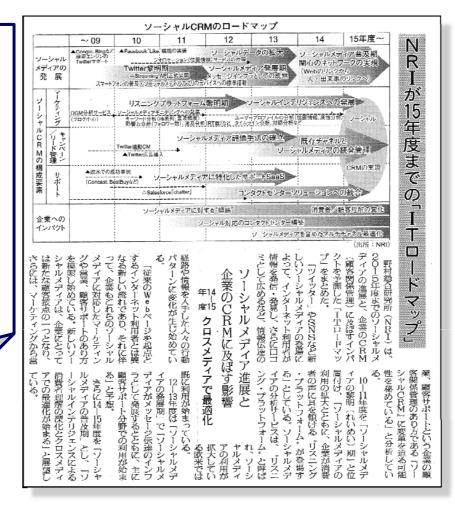


Information Industries and Market News,

### 2. Recent Activities

#### IT Road Map through 2015

- NRI has completed its IT Road Map for forecasting the progress of social media and its impact on companies' customer relation management (CRM) through 2015.
- Internet users now share and discover information through new social media as a means to further extend the reach of word-of-mouth communication, leading to changing patterns in the behavior of people who use information distribution channels and access information through the Internet.



Dempa Shimbun, May 26, 2010

### 3. Examples of Projects



Schroder Investment Management(Japan) Limited

Adopt the T-STAR lineup of total solutions for asset management companies

### 4. Others ~ Communications

#### Seminar and other events

### **Publications**



May, 2010 CIO management management research meeting



May, 2010
IT roadmap seminar SPRING2010



地域主権の近未来図

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Books published since May 2010