# Financial Results

For the year ended 31st March, 2004

Akihisa Fujinuma, President, CEO&COO

Nomura Research Institute, Ltd.

April 27, 2004

### **Highlights of Consolidated Results**

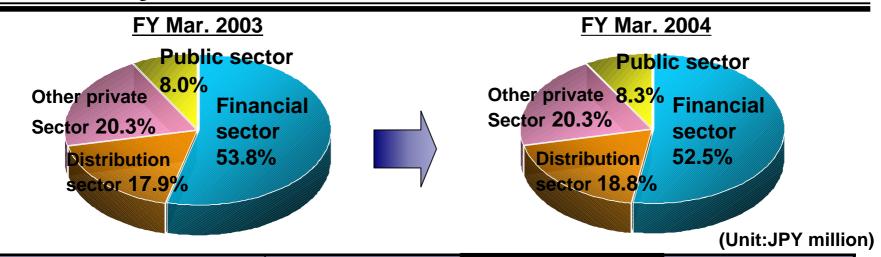


	FY Mar. 2003	FY Mar. 2004		
			Difference	YoY Change
Sales	232,743	238,067	5,323	2.3%
Operating Profit	27,164	28,022	858	3.2%
Operating Profit Margin	11.7%	11.8%	0.1P	
Net Income	15,459	18,269	2,810	18.2%
Earnings per share	JPY337.26	JPY399.44	JPY62.19	18.4%
Dividends per share	JPY20.00	JPY40.00		

<sup>\*</sup> Amount of less than JPY million were rounded down.

### Sales by sector





		FY Mar. 2003		FY Mar. 2004		YoY Differnece	
			Share		Share		Change
	Nomura Securities Group	63,621	27.3%	59,423	25.0%	(4,198)	(6.6%)
	Others	61,650	26.5%	65,681	27.6%	4,030	6.5%
Fi	nancial sector	125,272	53.8%	125,104	52.5%	(168)	(0.1%)
D	istribution sector	41,686	17.9%	44,676	18.8%	2,989	7.2%
0	ther private sector	47,144	20.3%	48,427	20.3%	1,283	2.7%
P	ublic sector	18,640	8.0%	19,859	8.3%	1,219	6.5%
	Total	232,743	100.0%	238,067	100.0%	5,323	2.3%

<sup>\*</sup> Amount of less than JPY million were rounded down.

### Sales by segment



		FY Mar	FY Mar. 2003		FY Mar. 2004	
			Share		Share	YoY Change
	System Development & System Application Sales	83,062	35.7%	78,339	32.9%	(5.7%)
	System Management & Operations	90,218	38.8%	93,502	39.3%	3.6%
	Product Sales	21,188	9.1%	23,203	9.7%	9.5%
S	ystem Solution Services	194,469	83.6%	195,045	81.9%	0.3%
	onsulting&Knowledge ervices	38,274	16.4%	43,022	18.1%	12.4%
	Total	232,743	100.0%	238,067	100.0%	2.3%

<sup>\*</sup> Amount of less than JPY million were rounded down.

### P/L Highlight



		(0	
	FY Mar. 2003	FY Mar. 2004	YoY
Sales	232,743	238,067	2.3%
Cost of sales	173,545	178,096	2.6%
Subcontracting costs	74,253	67,618	(8.9%)
( To Chinese subcontractors	2,060	3,503	70.0%)
Gross profit	59,198	59,971	1.3%
Gross profit margin	25.4%	25.2%	
SG&A	32,034	31,948	(0.3%)
Operating profit	27,164	28,022	3.2%
Operating profit margin	11.7%	11.8%	

<sup>\*</sup> Amount of less than JPY million were rounded down.



	FY Mar. 2003	FY Mar. 2004	YoY
Operating Profit	27,164	28,022	3.2%
Non-operating gain and loss	462	1,271	174.7%
Other Income	7,369	5,314	(27.9%)
Gain on investment securities	-	1,217	
Gain on investments in affiliates	136	3,784	
Gain on securities contributed to a employee retirement benefit trust	n 6,735	-	
Other expenses	7,818	1,680	(78.5%)
Loss on property sales option	-	1,196	
Actuarial Loss	6,942	_	
Net Income	15,459	18,269	18.2%

<sup>\*</sup> Amount of less than JPY million were rounded down.

### **Cash Flow**



	FY Mar. 2003	FY Mar. 2004	
			YoY Difference
Cash and cash equivalents at beginning of fiscal year	95,203	88,760	(6,442)
Operating activities	14,611	29,312	14,700
Investing activities	(18,994)	(19,143)	(148)
Free Cash Flow	(4,382)	10,169	14,552
Financing activities	(1,503)	(1,508)	(4)
Effect of exchange rate changes on cash and cash equivalents	(556)	(609)	(53)
Cash and cash equivalents at end of FY Mar.2004	88,760	96,812	8,051

<sup>\*</sup> Amount of less than JPY million were rounded down.

### Financial Results Forecast

for fiscal year ended March 2005

### Forecast for FY Mar.2005 (Consolidated) Research Institute



### **Highlights of Forecast**

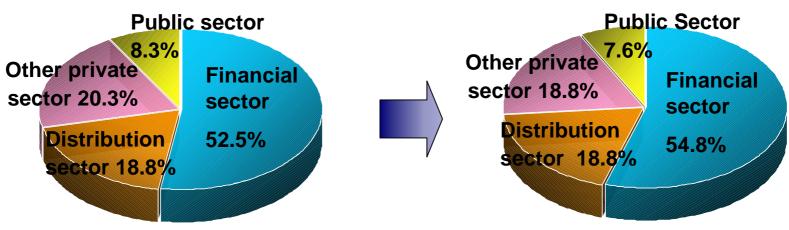
	FY Mar.2004	FY Mar.	2005
	(Results)	(Forecasts)	YoY Change
Sales	238.0	250.0	5.0%
Operating Profit	28.0	30.0	7.1%
Operating Profit Margin	11.8%	12.0%	0.2P
Net Income	18.2	17.6	(3.7%)
Earnings per share	JPY399.44	JPY391.11	(2.1%)
Dividends per share	(E) JPY40.00	JPY40.00	

### Sales forecasts by sector





### FY Mar. 2005(Forecast)



	FY Mar.2004		FY Mar.	FY Mar.2005		YoY Difference	
	(Results)	share	(Forecasts)	share		Change	
Financial sector	125.1	52.5%	137.0	54.8%	11.8	9.5%	
Distribution sector	44.6	18.8%	47.0	18.8%	2.3	5.2%	
Other private sector	48.4	20.3%	47.0	18.8%	(1.4)	(2.9%)	
Public sector	19.8	8.3%	19.0	7.6%	(8.0)	(4.3%)	
Total	238.0	100.0%	250.0	100.0%	11.9	5.0%	

### FY March 2005 Priority Measures



FY Mar. 2004

Medium to long-term focus

Strengthen navigation capabilities

FY Mar. 2005

### Increase\sales

- ✓ Develop new customers
- ✓ Enhance SI competitiveness

### Manage costs

- ✓ Reduce subcontracting costs
- ✓ Curb growth in personnel costs

Strengthen solutions capabilities

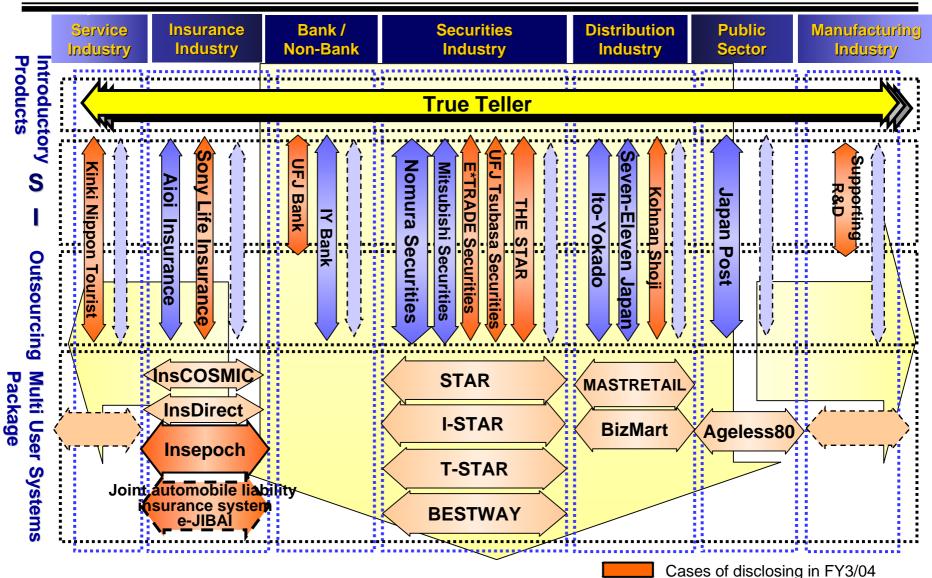
Identify growth areas

Develop structure to promote growth

- 1) Strengthen sales capabilities
- 2) Expand business base
- 3) Promote selfreform

# 1)Strengthen sales capabilities: Selection and concentration





These materials were prepared for the sole purpose of providing information to use as reference in making investment decisions, and are not intended as a solicitation for investment. Copyright(C) Nomura Research Institute, Ltd.

# 1) Strengthen sales capabilities: Strengthen partnerships



Nomura Securities group



Support the IT capabilities required for the Nomura Securities group to prevail in global competition

Ito-Yokado group



Support the self-reform efforts of the Ito-Yokado group and develop a relationship focusing on the upcoming 10 years



Nihon Keizai Shimbun, March 2. 2004

# 1) Strengthen sales capabilities: Strengthen partnerships

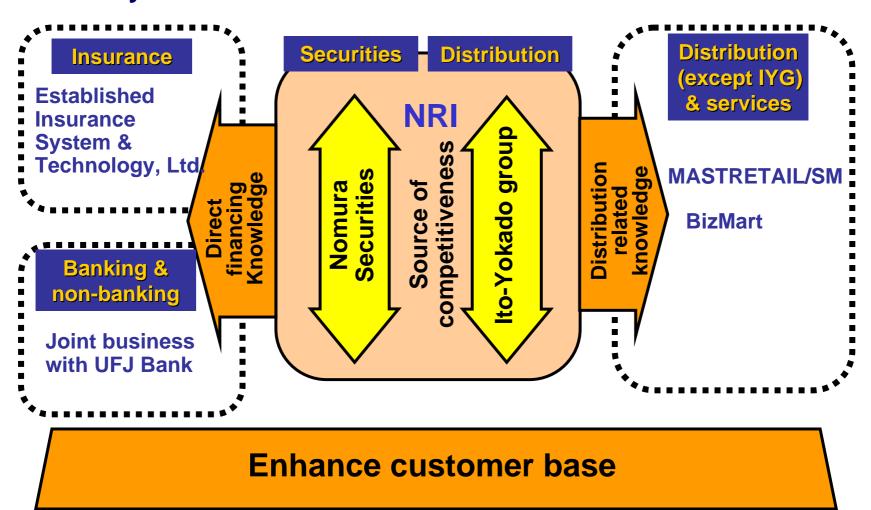


> Reorganize five major sectors **April 1,2004 -Consulting Sector Consulting Sector** Financial & Insurance Solution Sector Financial & Social **System Solution Sector Financial Solution Sector** Distribution & **Social Solution Sector** Service & Industrial **System Solution Sector** e-Solution Sector

### 2) Expand business base: Three priority areas | R

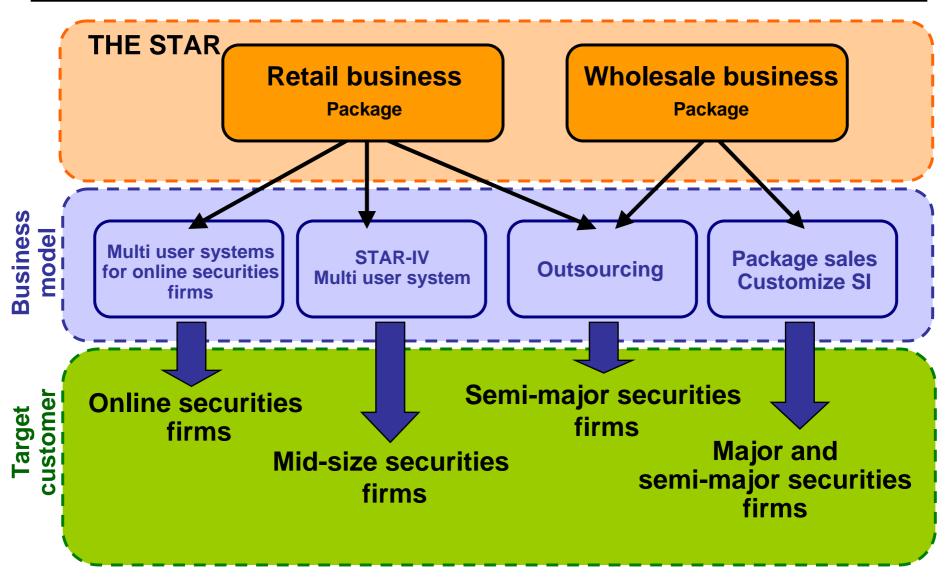


### > Priority allocation of business resources



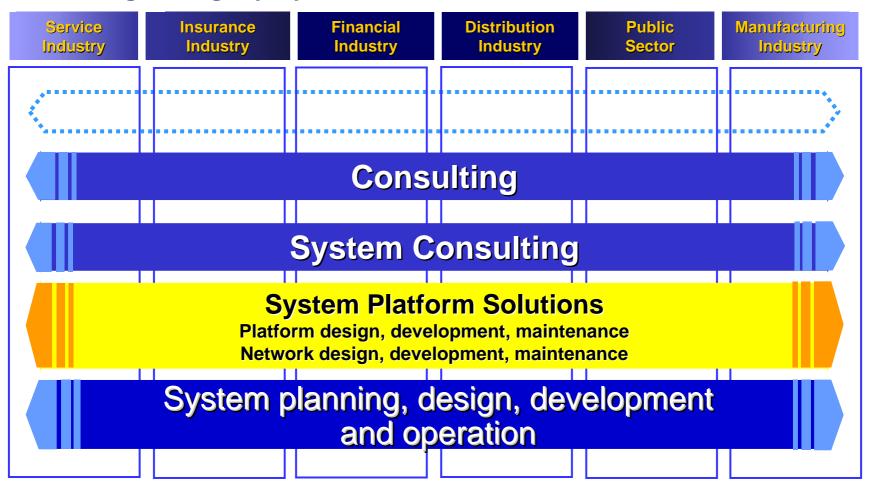
### 2) Expand business base: THE STAR





# 2)Expand business base : Strengthen System Platform Solutions capabilities Nomura Research Institute

### ➤ Working on legacy-system's market



# 3) Promote self reform: Solidifying self reform efforts



### Raise efficiency with enhancement tools

Use the DevelopersNet (DevNet) management enhancement tool

### System operations innovation committee

Improve quality by 30% Raise productivity by 30%

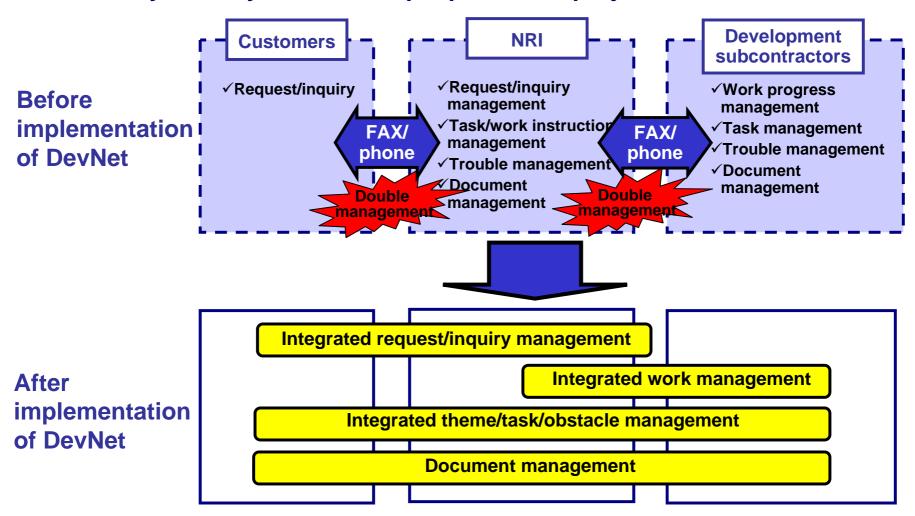
### Back office operations reform committee

Standardize and rationalize back office operations
Continue cost-reduction efforts

### 3) Promote self reform: Use DevNet

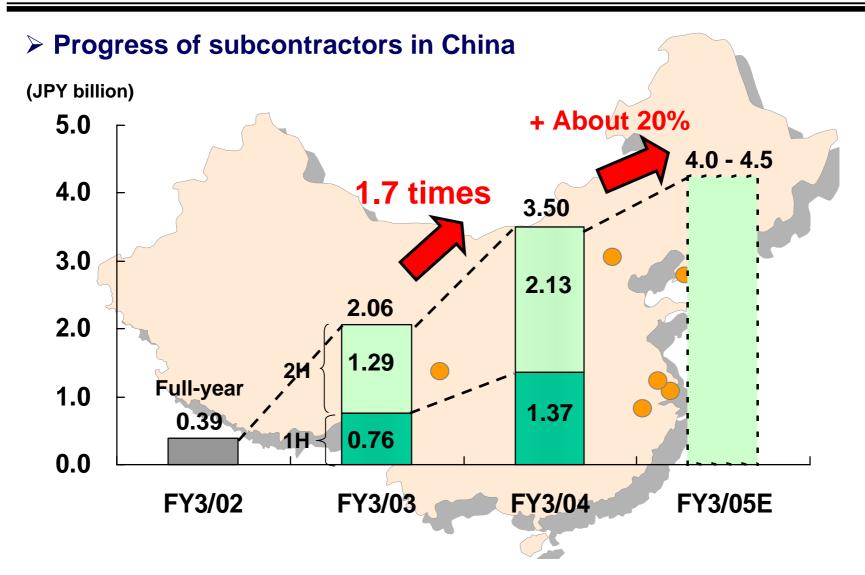


> Currently used by about 7,000 people on 142 projects



### 3) Promote self reform: Subcontract policy

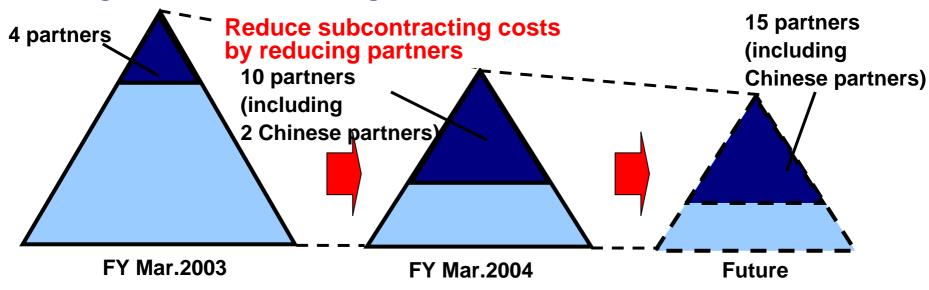




### 3) Promote self reform: Subcontract policy



Progress of "ePartner" agreements



"ePartner" agreements with 10 partners (As of March 31,2004)

Japan(8 partners)

China (2 partners)

- ARGO21 Corp. - HIMACS,Ltd.
- Cube System Inc. VIC TOKAI

- Shanghai Chuwa Software Co.,Ltd.
- SinoCom Software Group Limited

4 more partners

### **Order Backlog(Outstanding)**



	At the end of Mar.2003	At the end of Mar.2004		2004
			YoY Difference	YoY Change
System Development & System Application Sales	6,163	13,474	7,311	118.6%
System Management & Operations	79,690	79,350	(339)	(0.4%)
System Solution Services	85,854	92,825	6,971	8.1%
Consulting&Knowledge Services	18,220	15,723	(2,497)	(13.7%)
Total	104,074	108,548	4,474	4.3%

<sup>\*</sup> Amount of less than JPY million were rounded down.



This document contains statements that constitute forward-looking statements. These statements include descriptions regarding the intent, belief or current expectations of the Company or its officers with respect to the consolidated results of operations and financial condition of the Company.

Such forward-looking statements are not guarantees of future performance and involve risks and uncertainties, and actual results may differ from those in the forward-looking statements as a result of various factors.

The Company does not undertake to revise forward-looking statements to reflect future events or circumstances.

## References



### **Service**

DATA COMMUNICATION (Tokyo), March 29, 2004

# Provide aggregation services to JAL

- First usage in airline industry -
- > Aggregation services offer multiple services integrated as a single service
- ➤ Allows customers to view all websites for hotels, JAL Card, and JAL mileage points from JAL's website (150 million page views per month)
- ➤ Aim to expand to a variety of companies in the communications, travel, hotel, and other industries



### Consulting

学を支援する。対日貿易 が表別である。対日貿易 が表別である。対日貿易 が表別である。対日貿易 が表別である。対日貿易 が表別である。対日貿易

メーカーに対し、無償で がい 野村総合研究所は韓国 本企 野村総合研究所は韓国 本企業の韓 する

は 上の日系企業の工場進 が日系企業の相談を受け が日系企業の相談を受け が日系企業の相談を受け が日系企業の相談を受け が日系企業の相談を受け

活用する。
にの情報網や人脈ながを手がけており、
がを手がけており、
がを手がけており、
がを手がけており、
がを手がけており、
がを手がけており、
がの情報網や人脈が

韓国政府から受託

野村総研

# Win contract "Japan desk operations"

- contract for S. Korean government operations to promote expansion to S. Korea by Japanese companies -

- Conduct market surveys and prepare construction plans free of charge for Japanese component and materials manufacturers building plants in S. Korea
- ➤ Aim for 30 or more Japanese affiliated firms to build plants within two years
- ➤ Utilize personal and information networks developed through consulting for S. Korean government companies

Nikkei Sangyo Shimbun, March 22, 2004



### **Finance**

初期費用の一

軽行を対象とする投資信 窓口などで受け付けた

**New functions** added to BESTWAY

-Mutual fund sales support system for banks -

- > Launch services to process customer transaction information in real time
- > Sales to about 100 firms, including leading banks, that use BESTWAY/AM

Nikkei Financial Daily,

野村総研



### **Securities**

を参生されずらいよび 正学会社や機関を覚ば で、たいまかられば、国債職等機関は2 て処理する仕組み。この 銀に高い三、三、「国債滞算機関は2 て処理する仕組み。この 銀に高い三、三、(国債滞算機関は2 て処理する仕組み。この 銀に高い三、三、(国債職を担うこと を代行、日銀ネットを使 なるけ物の外部委託を担うこと を代行、日銀ネットを使 なるけ物の外部委託を担うこと を代行、日銀ネットを使 なるけいがの外部委託を担うこと を代行、日銀ネットを使 なるびかの外部委託を担うこと でから はない アード・ファイング (相数) クリピで初めて。UFJは業 のネッティング (相数) クリピで初めて。UFJは業 のネッティング (相数) クリピで初めて。UFJは業 のネッティング (相数) クリピで初めて。

Nikkei Financial Daily December 10, 2003

### UFJと 野村総研

# **選権 清算機関稼働に併国債の決済代け**

# Providing Japan's first full-scale clearing bank services

- Launching settlement services for government bond trading -
- Seamless link between I-STAR and UFJ Bank's government bond settlement service
- ➤ Plan to start services in 1H 2005 with the scheduled launch of the Japan Government Bond Clearing Corporation
- ➢ Plan to launch new transfer and settlement system for general bonds in October 2005 and respond to securities settlement system reform, including paperless stocks and shorter settlement times



### Insurance

野村総研が開発 システムを採用 PCA生命、契約管理で 英ブルーデンシャルグ 東ブルーデンシャルグ の保険は三日、野村総合 の保険は三日、野村総合 が開発した生保の 研究所が開発した生保の 研究所が開発した生保の があると発表した。保険の に管理でき、新商品の開 に管理でき、新商品の開 に管理でき、新商品の開 を一本化。 新規契約や なを一本化。 新規契約や なを一本化。 新規契約や なを一本化。 新規契約や なを一本化。 新規契約や を対応しやすくなる。 来 も対応しやすくなる。 来 も対応したするなる。 来

Nikkei Financial Daily December 4, 2003

### **PCA Life Insurance**

- Built contract management system -
- > Supporting aggressive business expansion in Japan
- Built system on Windows platform
   Created web-based user interface and electronic forms for internal company use
- > "Object Works for .NET" used for development framework
- > NRI Data Services responsible for system operations



### Insurance

また。 一大人 のシステム開発・構築に 会社の売上高 のシステム開発・構築に 会社の売上高 のシステム開発・構築に 会社の売上高 で、保険業界向けのシス 〇〇二年十一日 などから業績が悪化して エスティー を持つが、過剰投資 二十四億円を などから業績が悪化して エスティー を持つが、過剰投資 二十四億円を などから業績が悪化して エスティー などから業績が悪化して エスティー を持つが、過剰投資 二十四億円を を持つが、過剰投資 二十四億円を を対して エスティー を対して エスティー

任長)から営業権を 円。エスティーエスの従 発の一部を工(東京・千代田、野 資本金は四億九千五百万 はこれまでも完会社、エスティー を全額出資で設立した。 にしていない日付で独立系システ る新会社「インステクノ」 予定。譲渡金州総合研究所は十二 野村総研は受け皿とな 譲渡後に同社

# Established new subsidiary "Insurance System&Technology,Ltd." (Instechno)

- Acquired business of independent systems developer STS -
  - Acquired business of STS, which specializes in developing and building systems for nonlife insurers, to strengthen systems development for the insurance industry
  - Established new subsidiary "Insurance System & Technology" as a wholly owned subsidiary to take over this business; capitalized at JPY495 million

*Nihon Keizai Shimbun*, Morning Edition November 25, 2003



### Insurance

中学業職員の一年理支援

中学業職員の活動を与えただ。

「大学職員の管理支援

中学業職員の活動を「と呼ばれる営業職員に対して管理者支援

大変するシステムを開発した。を整えるとともに、教

した。顧客の家族機成な 険商品を販売する手法で を整えるとともに、教

した。顧客の家族機成な 険商品を販売する手法で を変えるともに、教

した。顧客の家族機成な 険商品を販売する手法で、後はパソコン上で保険

を関連するとどもで、教

のるほか、対象に、教

のるほか、営業が、の著書などもでも、教

のるほか、営業が、の著書などもで、教

のるほか、営業が、の書書などもで、教

のるほか、営業が、の書書などもで、教

のるは、大学などのでは、大学

Nikkei Financial Daily, September 5, 2003

### **Sony Life Insurance**

- Develop new sales process management system -
- > Focus on the status of each sales process
- **➤ Use NRI product "Object Works for .NET"**

# Joint use automobile liability insurance system "e-JIBAI"

- Joint use system of six non-life insurance companies
  - Aioi Insurance
  - Tokio Marine and Fire Insurance
  - · Sompo Japan Insurance
  - Mitsui Sumitomo Insurance
  - · Nipponkoa Insurance
  - Nissay Dowa General Insurance
- Partnership between NRI and Hitachi

Aim to launch operations in 2H FY March 2005



Nikkan Kogyo Shimbun, August 21, 2003



### **Service Industry**



Nikkei Sangyo Shimbun, October 8, 2003

### **Kinki Nippon Tourist**

- Develop accounting information system -

Development cost: approx. JPY1.8 billion Cost savings: JPY500 million annually

- Compile and analyze daily sales information from approx. 400 sales offices nationwide
- Share information to facilitate individual marketing