

Nomura Research Institute

# Presentation at Nomura Investment Forum 2009

December 3 , 2009

Nomura Research Institute,Ltd.

Akihisa Fujinuma Chairman and President, CEO & COO 1. NRI's Business and the Positioning

2. Trends in Consolidated Performance

3. NRI's Strengths

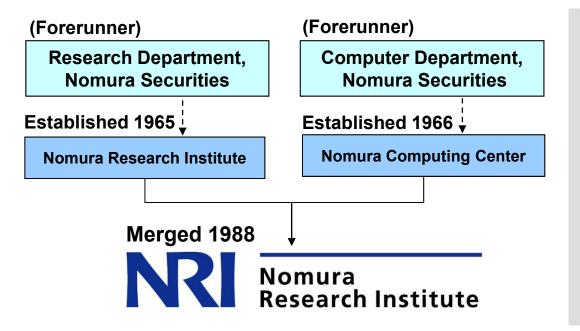
4. Toward Growth Over the Medium to Long Term

5. Progress reports of Current Priority Measures

6. References

## **Corporate Information**

(As of September 30, 2009)



#### Corporate Data Nomura Research Institute, Ltd. Headquarters: Chiyoda-ku, Tokyo Capital: 18.6 billion yen

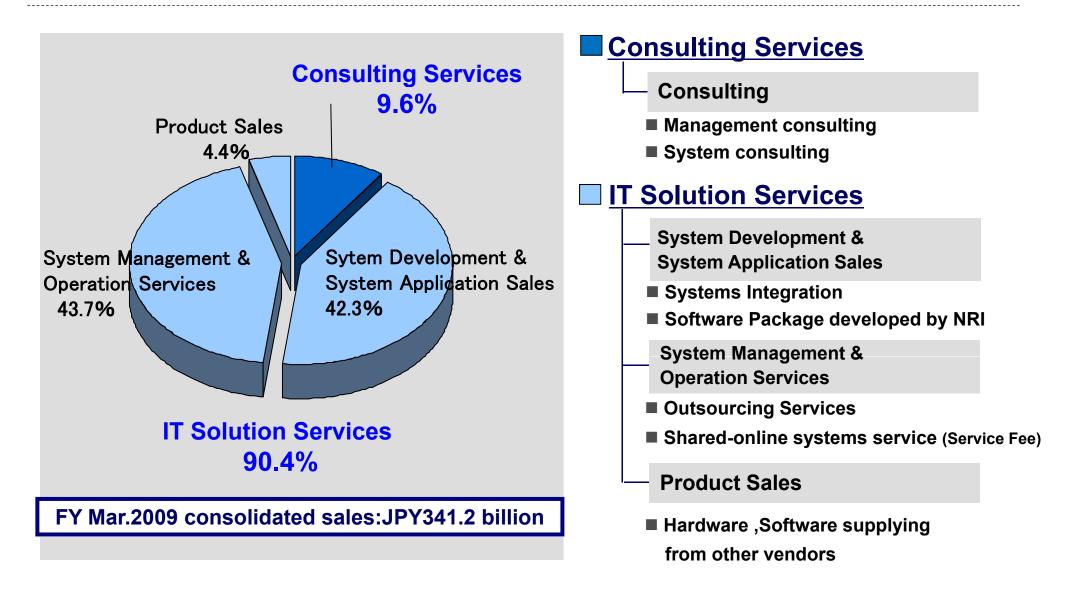
Capital: 18.6 billion yen President: Akihisa Fujinuma Number of employees: 6,275 (consolidated)

(FY3/2009 Financial Results) Consolidated sales: JPY341.2 billion Consolidated operating profit: JPY49.7 billion

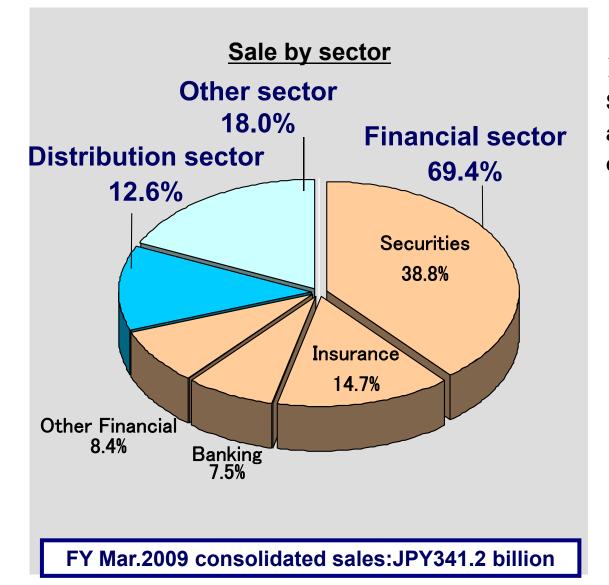
#### (Corporate History)

1965 (April)	Nomura Research Institute, Ltd. established.
1966 (January)	Nomura Computing Center Co., Ltd. established
	(Name changed to Nomura Computer Systems Co., Ltd. in December 1972)
1988 (January)	Nomura Research Institute, Ltd. and Nomura Computer Systems Co., Ltd., merged under the name Nomura Research Institute, Ltd.
2001 (December)	Listed on the 1st Section of the Tokyo Stock Exchange (Securities Code: 4307)

### **Sales by Segment**



#### **Sales by Sector**



#### Financial sector

Securities, insurances, banks, trust banks, asset managements, investment advisors, consumer finance ...etc.

#### **Distribution sector**

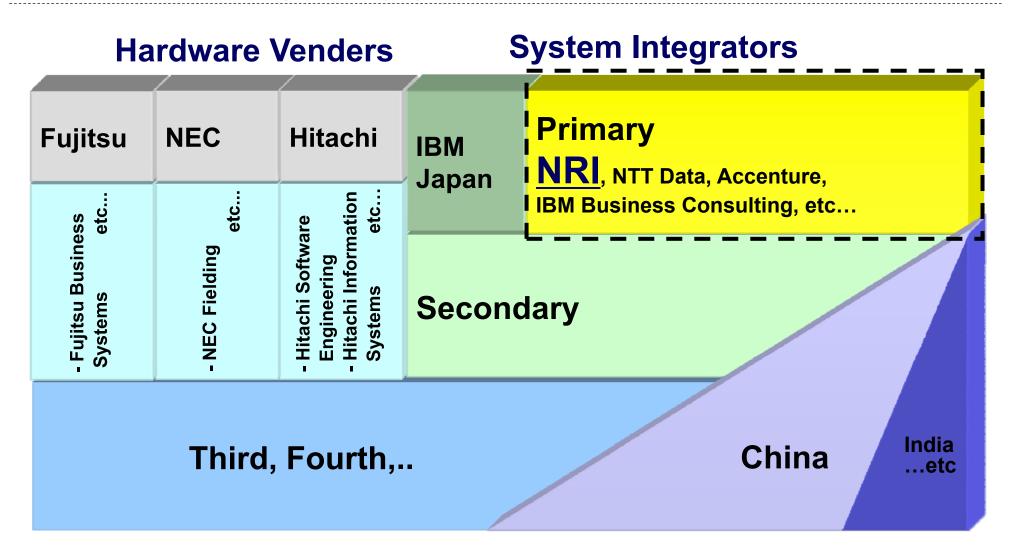
Supermarkets, convenience stores, home centers, specialty volume retailers, wholesalers ...etc.

#### ➢ Other sector

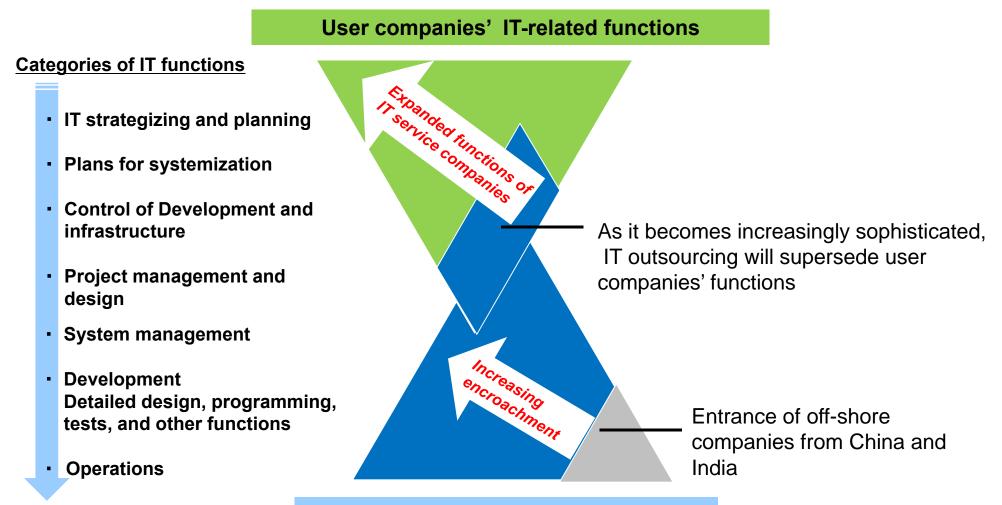
Manufacturing and service industries Central government, local governments, ....etc.

## **Information Services Industry Environment:**

Comparisons with Competitors (Japan)



## Information Services Industry Environment: Changes in Japan's IT service market

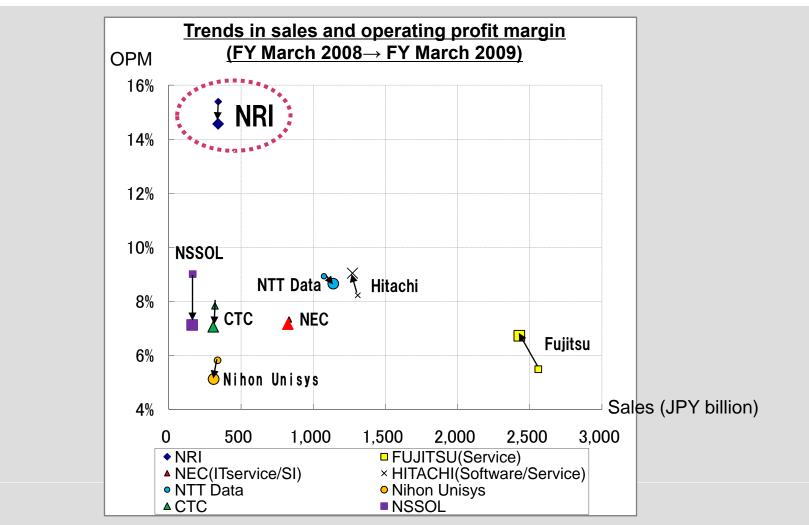


#### **Functions of IT service companies**

## **Information Services Industry Environment:**

Comparisons with Competitors (Japan)

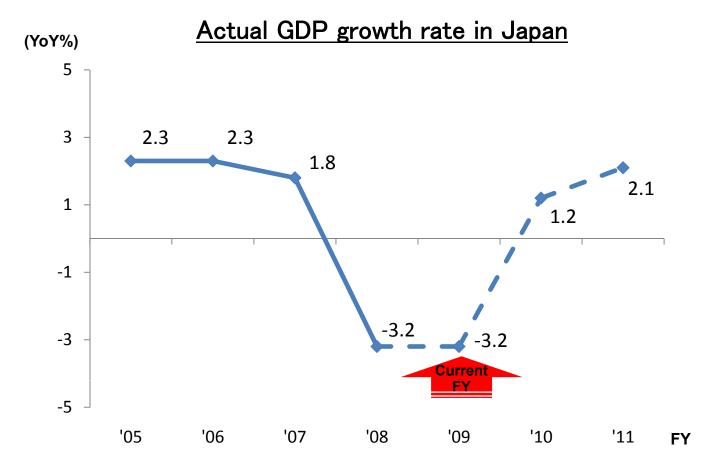
#### Comparisons of operating profit margin, scope of sales, and their growth trend



Source: Prepared from the annual securities reports of each firm.

#### **Economic recovery and IT investment**

#### Economy is expected to recover in FY 2010



Source: Cabinet Office, forecasts: BOJ "Outlook for Economic Activity and Prices October 2009"

**1. NRI's Business and the Positioning** 

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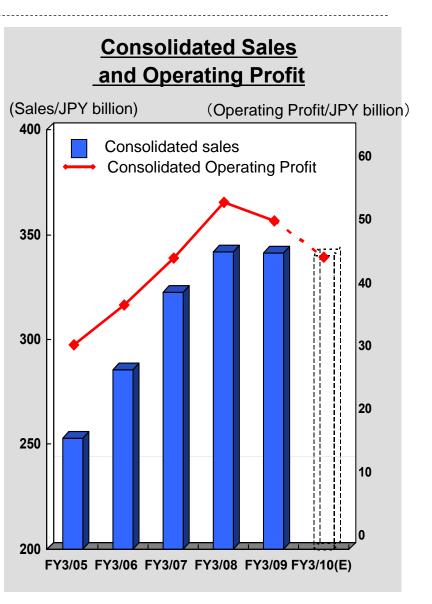
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#### Financial Results (FY3/05 - FY3/10E)

	5)/0/05		5)/0/07			*Note1
(JPY million)	FY3/05	FY3/06	FY3/07	FY3/08	FY3/09	FY3/10(E)
Sale	252,963	285,585	322,531	342,289	341,279	340,000
Operating Profit	30,159	36,469	43,897	52,664	49,713	44,000
Net Income	16,303	22,518	27,019	28,157	24,513	24,500
EPS(JPY) *Note2	72	103	132	138	125	125
DPS(JPY)*Note2	20	28	36	50	52	52
Total Assets	317,341	311,786	371,458	362,447	354,487	-
Shareholders' Equity	231,766	209,301	216,232	207,363	205,466	-
(%)						
Operating Profit Margin	11.9	12.8	13.6	15.4	14.6	12.9
ROE	7.1	10.2	12.7	13.3	11.9	-
ROA	9.6	12.2	13.5	15.1	14.4	-
Equity Ratio	73.0	67.1	58.1	57.0	57.7	-
(Personnel)						
Employee (Year ended)	4,848	5,013	5,303	5,711	6,118	-



Note1: Forecasts were announced on October 23, 2009.

Note2 :NRI split common stock into 1:5 on April 1,2007.

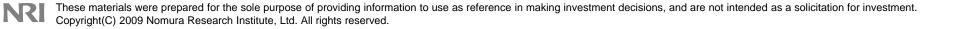


# Highlights of Consolidated Results <1H FY Mar.2010>

#### Year on Year

(Unit: JPY million)

	1H FY Mar. 2009	1H FY Mar. 2010	Difference	YoY Change
Sales	165,285	166,882	+1,597	+1.0%
<b>Operating Profit</b>	23,718	22,090	(1,628)	(6.9%)
Operating Profit Margin	14.4%	13.2%	(1.1P)	
Net Income	14,232	11,979	(2,252)	(15.8%)
Earnings per share	¥72.61	¥61.57	(¥11.04)	<mark>(15.2%)</mark>
Dividends per share	¥26	¥26	-	



## Sales by Sector <1H FY Mar.2010>

(Unit: JPY million)

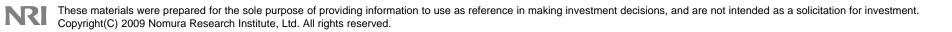
	1H FY Mar.2009	Share	1H FY Mar.2010	Share	Diff.	YoY Change
Securities sector	66,897	40.5%	61,875	37.1%	(5,022)	(7.5%)
Insurance sector	21,212	12.8%	27,428	16.4%	+6,216	+29.3%
Banking sector	12,125	7.3%	14,408	8.6%	+2,282	+18.8%
Other financial sector	14,617	8.8%	11,860	7.1%	(2,756)	(18.9%)
Financial sector	114,853	69.5%	115,572	69.3%	+719	+0.6%
Distribution sector	21,630	13.1%	21,921	13.1%	+291	+1.3%
Other sector	28,801	17.4%	29,388	17.6%	+587	+2.0%
Total	165,285	100.0%	166,882	100.0%	+1,597	+1.0%
Nomura Holdings	49,034	29.7%	44,751	26.8%	(4,282)	<mark>(8.7%)</mark>
Seven & i Holdings	18,914	11.4%	21,100	12.6%	+2,186	+11.6%

\*Figures of Nomura Holdings and Seven & i Holdings, in principle, include sales to subsidiaries. \*Amount of less than JPY million were rounded down.

## Sales by segment <1H FY Mar.2010>

1H FY 1H FY ΥοΥ Share Share Diff. Change Mar.2009 Mar.2010 10.1% 16,706 13,597 **Consulting Services** 8.1% (3,109) (18.6%) System Development & 63,697 5,113) 68,810 (7.4%) 41.6% 38.2% **System Application Sales** System Management & 83,656 50.1% 74,089 +9,567 44.8% +12.9% **Operation Services** 5,678 5,931 **Product Sales** 3.4% +4.5% 3.6% +252148,578 153,285 +4,706 **IT Solution Services** 89.9% 91.9% +3.2%166,882 165,285 100.0% +1,597 100.0% +1.0% Total

(Unit: JPY million)



**1. NRI's Business and the Positioning** 

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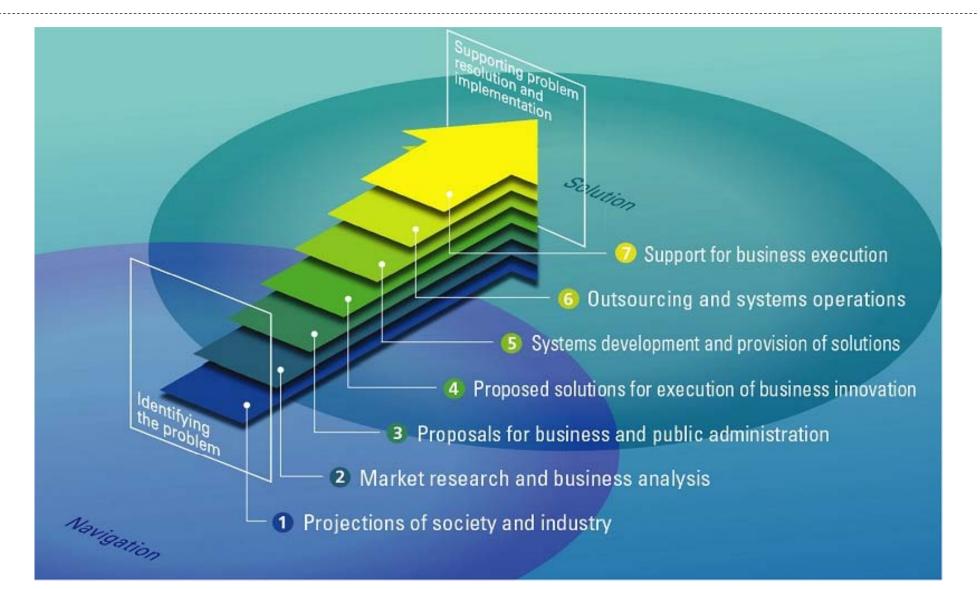
3. NRI's Strengths

4. Toward Growth Over the Medium to Long Term

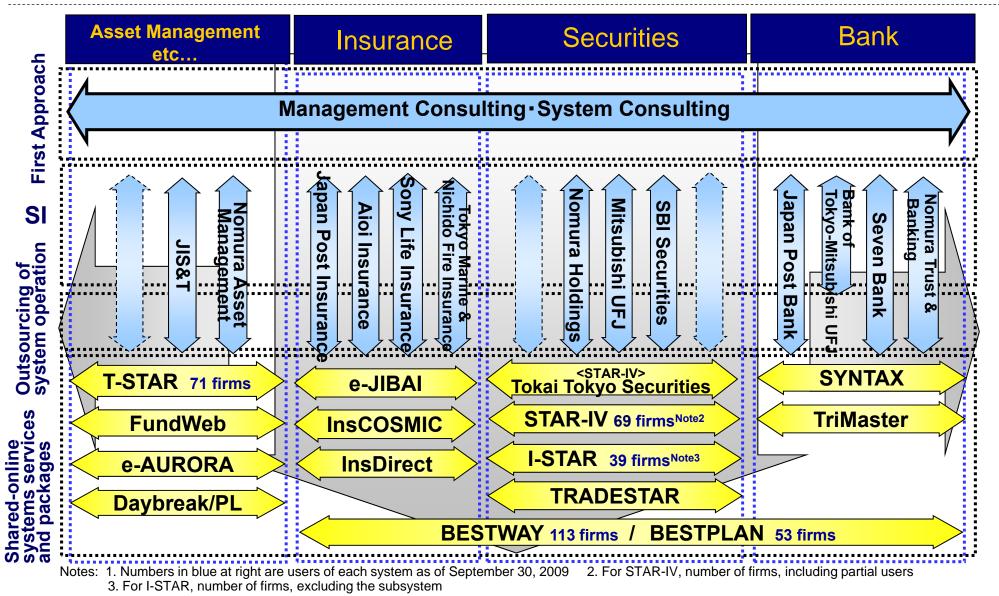
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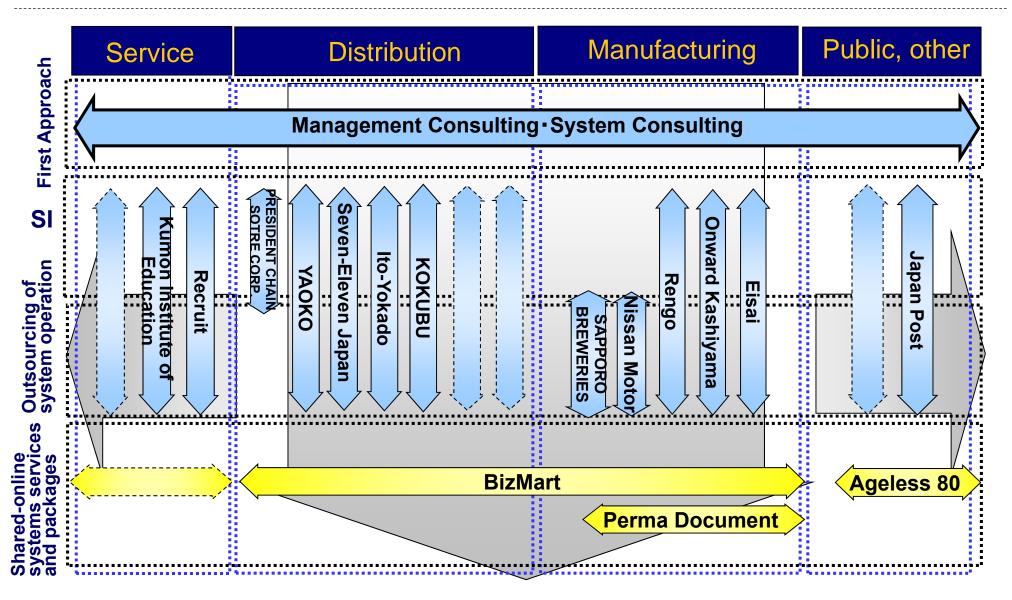
#### NRI's Strengths(1): Navigation & Solutions



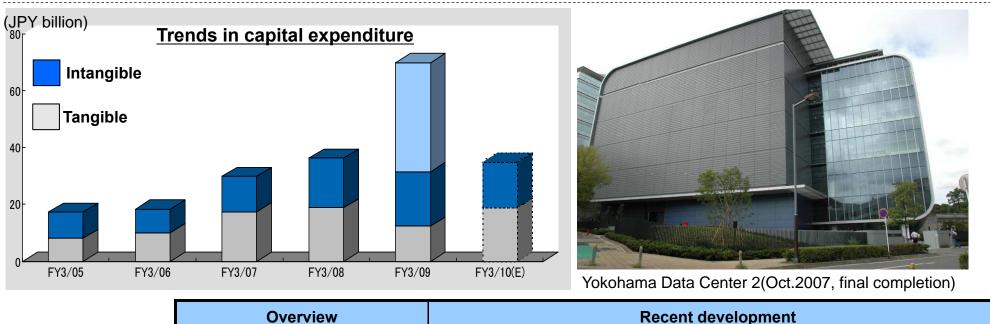
#### NRI's Strengths(2): Customer base(Financial sector)



#### NRI's Strengths(2): Customer base (Other sector)



## NRI's Strengths(3): Business model utilizing own software or hardware asset

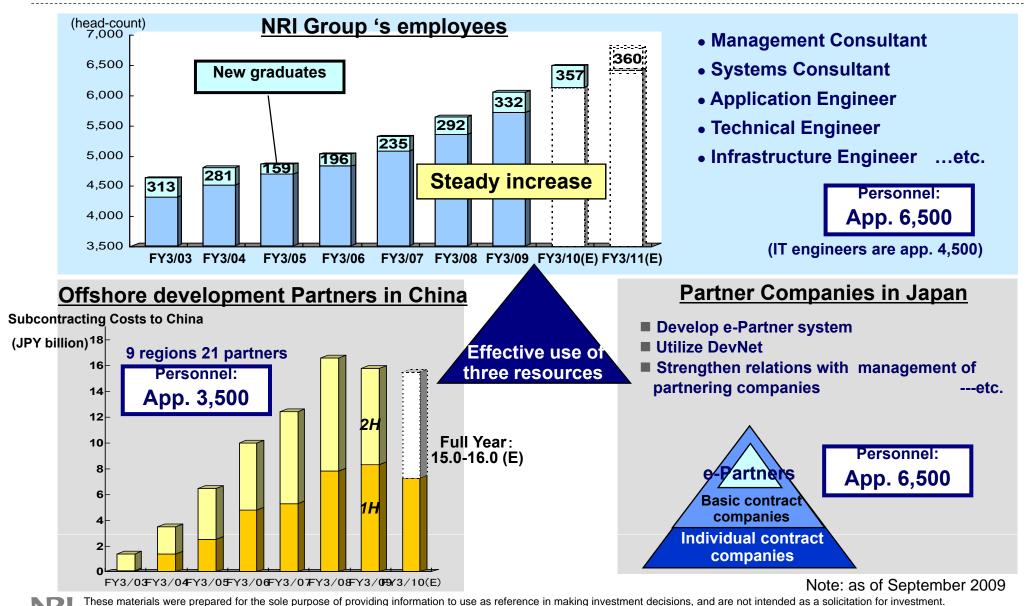


	Overview	Recent development
Computer Centers	NRI has data centers in four locations: Hiyoshi, Yokohama(2 centers), and Osaka	<ul> <li>Planning to build a new data center in 2012.</li> <li>Yokohama Data Center 2, a state-of-the-art Tier 4 data center was built in Oct. 2007.</li> </ul>
Shared-online systems services (ASP-type), package software (software assets)	NRI has a number of shared- online systems services (ASP-type), primarily for financial applications, including STAR- IV, T-STAR, and I-STAR.	<ul> <li>In the financial sector, extension of existing services, expansion of lineup, such as next generation the T-STAR.</li> <li>New services outside the field of finance are under study.</li> </ul>

Note: This is a voluntary standard used primarily by European and US financial institutions, which rates data center facilities in terms of levels of redundant configuration. Tier 4 is the highest rating.



#### NRI'S Strengths(4): Depth in Human Resources -NRI's employees + Partners(in Japan & China)



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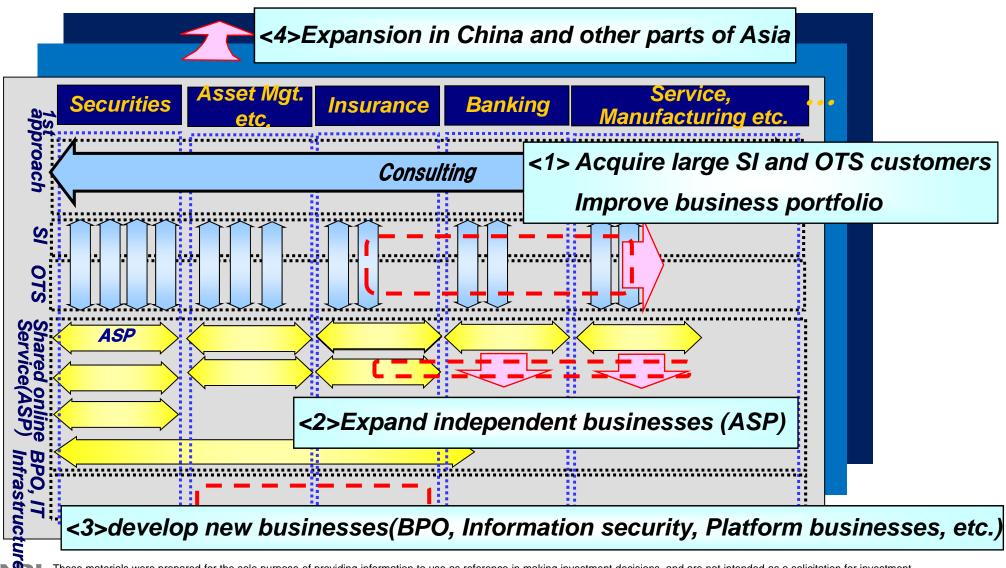
# **NRI's strategy**

From providing IT services on an individual company basis To providing a business platform through the industry & market

Policies	Strategic directions				
1. Providing next-generation business platform services	<ul> <li>Change from an order-based business model to a proposal- based proactive business model</li> <li>Promote internal (consulting/systems, financial/non-financial, etc.) and external (allies, suppliers, etc.) collaboration.</li> </ul>				
2. Global in scope	<ul> <li>Establish a "second NRI" to focus on China and the rest of Asia.</li> <li>Expand NRI's business field in cooperation with clients.</li> <li>Move forward with the development of offshore production.</li> </ul>				
3. Production innovation that supports growth	<ul> <li>Pursue innovation in software production technology and quality control, including with partner companies.</li> <li>Build an organization capable of meeting high-level requirements through the recruiting and training of diverse human resources.</li> </ul>				

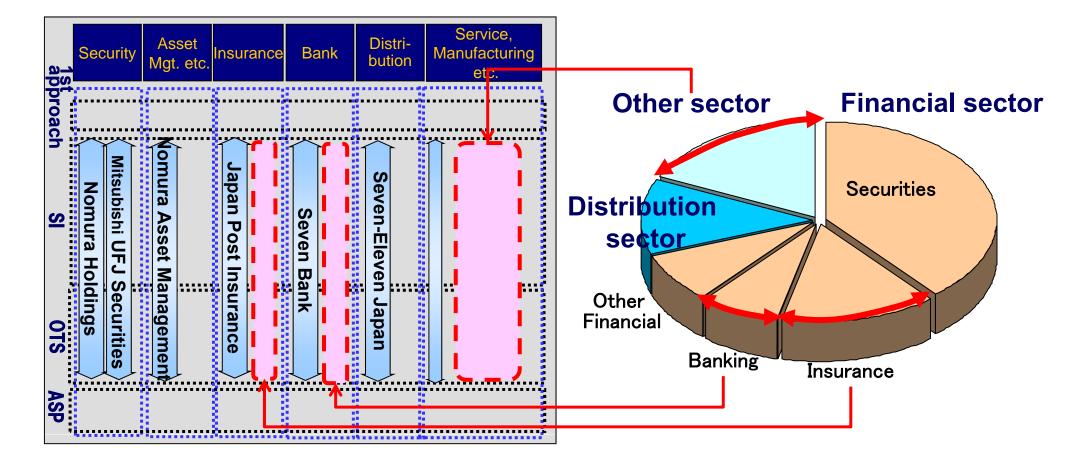


## **NRI's Objectives: Business Models and Growth Strategies**



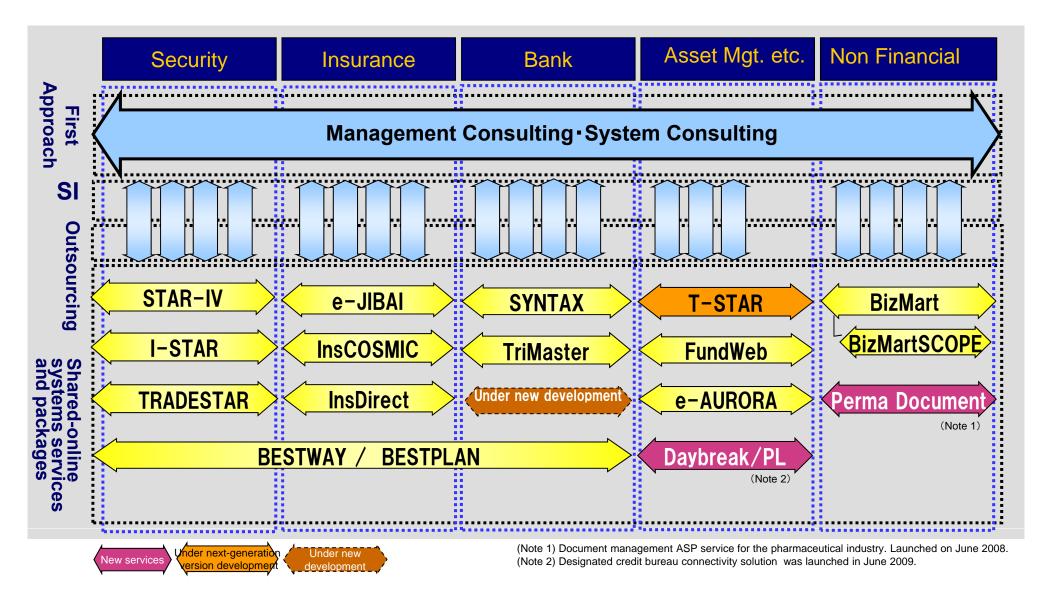
## <1>Acquire large SI and OTS customers Improve business portfolio

Seeking to acquire and develop clients among major firms in industries, such as insurance, bank, service, and manufacturing, etc.





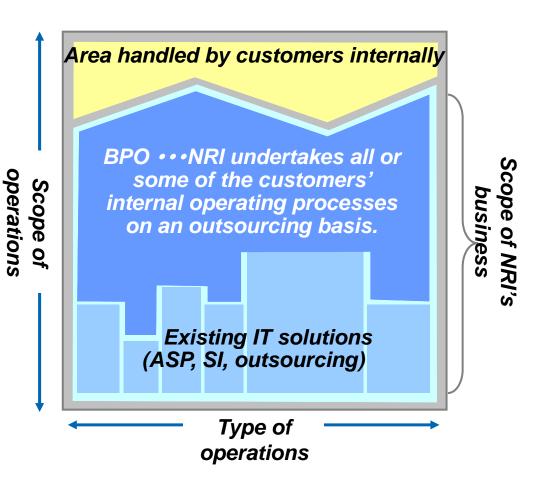
## <2>Expand independent businesses (ASP)



## <3>Initiatives to develop new businesses: BPO business

#### Offer a service combining existing IT solutions with BPO services. Targeting sales of 20 billion yen by 2015

- Expand BPO business to meet customers' requests, going beyond the scope of existing IT solutions to improve the productivity and efficiency of operations overall.
- Services(under contemplation)
  - Operation reforms utilizing BPO
  - Operating service that will become an industry standard using ASP+BPO
- NRI's Strengths
  - Operation consulting skills
  - Adopt IT in operations
  - Utilizing Offshore BPO



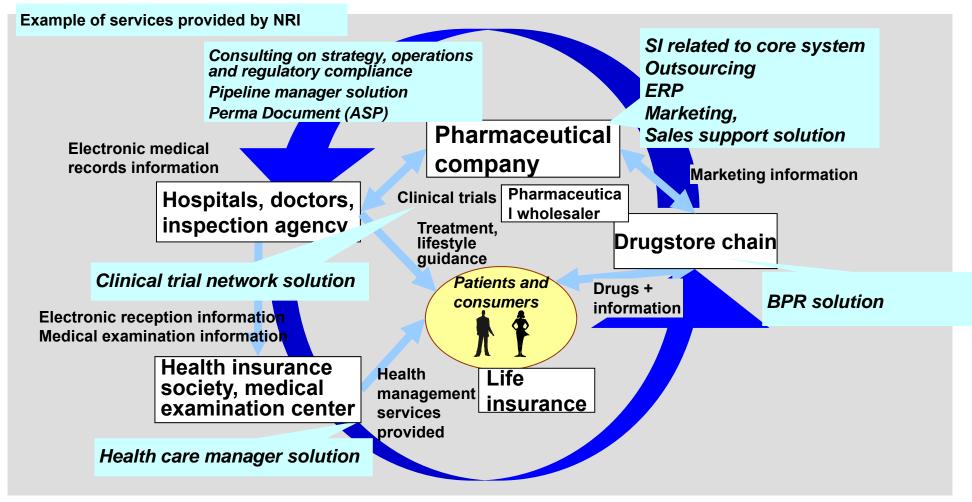
## <3>Initiatives to develop new businesses: Information security business

This initiative is led by NRI Secure Technologies. As the market expands, the menu will be augmented and the system strengthened, with a target of 20 billion yen in sales by 2015.



## <3>Initiatives to develop new businesses: Health care and ERP business

# Initiatives to expand business in the health care field Ramp up use of ERP in SI services



## <4>China, other parts of Asia

### Reinforce overseas business, particularly in China

<1>Expanding Management Consulting Services

■Shanghai, Seoul, Taipei, Manila, Moscow

<2>System business in China

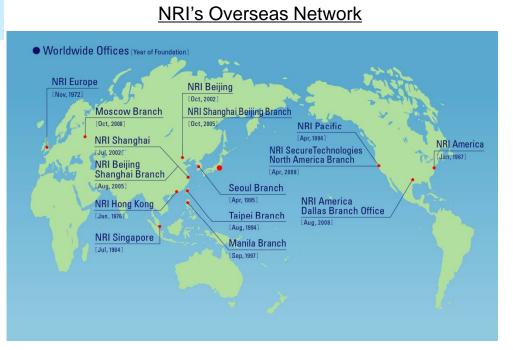
#### ■NRI Beijing

- Hiring and training begun in earnest
- ⇒22 technicians hired in 2009, with plans to hire 30 in 2010 and about 40 in 2011
- Supporting Japanese firms ⇒local Chinese firms and public office
- Supporting clients
  - Expand business for Seven & i Holdings
- ■JV with Mitsubishi Corporation (iVision)

<3>Supporting overseas business of clients

■For Seven & i

- ●U.S.(Dallas)
- China(Beijing, Chengdu, Shanghai, etc.)
- ■For Manufactures
  - •ERP for Japanese firms



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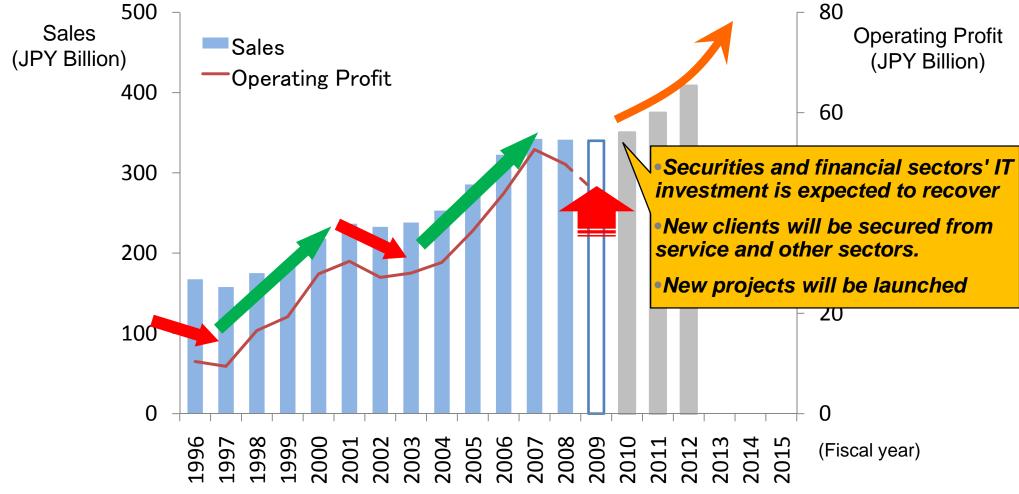
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# NRI's past financial results and current position

- NRI will focus its energies on restricting the extent of the current decline in profits, and will continue to invest in activities designed to build a foundation for medium and long-term growth.
- > NRI aims to put its financial performance on track to recover from FY 2011.



# NRI's Response to Economic Fluctuations and Impact on Financial Results

	Strong economic period = Period of high returns	Economic depression =Preparation period
Developments at client companies	<ul> <li>Greater needs for IT investments</li> <li>In-house IT assets are built up</li> </ul>	<ul> <li>All issues that are not urgent and essential are shut down</li> <li>IT assets shifted outside company</li> </ul>
NRI's response	<ul> <li>Concentrate human resources on existing clients</li> <li>Slow client acquisition</li> <li>Slow new business development</li> </ul>	<ul> <li>Human resources shifted to new large clients</li> <li>NRI takes up more challenges in new areas</li> <li>ASP development</li> </ul>
Impact on NRI's financial results	<ul> <li>Operating profit margin improves</li> <li>Revenue from metered services expands</li> <li>Greater reliance on existing clients</li> </ul>	<ul> <li>Operating profit margin temporarily declines</li> <li>Software assets built up ASP competitiveness and market share increase</li> <li>Clients' portfolios are augmented</li> </ul>



## **Current Priority Measures**

Prepare for the next economic recovery through clients' acquisition in the new fields, cost optimization, personnel training, and capital investments

#### **Cost Optimization**

- Making subcontracting costs more variable
- Optimizing SG&A expenses

Personnel hiring and training

Professionals with high degree of specialization

Direction of employee training in medium term

- Improve ability to propose solutions
- •Strengthen training of employees as industry specialists
- •Bolster training of employees with a global mindset •Strengthen NRI-style basic skills

# Expansion of client base in new areas

•Seeking to acquire new clients in insurance, service and manufacturing industries

#### **Capital Investments**

• Hardware Investment NRI decided to build a new data center. Tentative year of completion: FY Mar.2013

• Software Investment ASP development **1. NRI's Business and the Positioning** 

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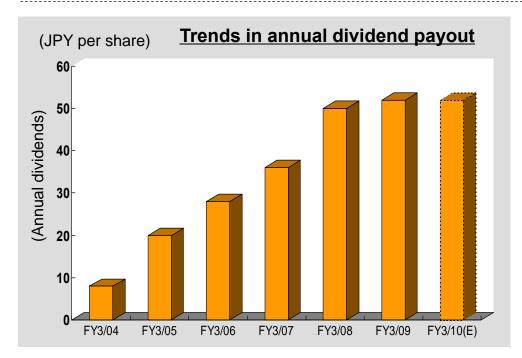
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## Shareholder Returns:

Stable Dividends with a Target Consolidated Payout Ratio of 30%



#### Share buyback

Period of acquisition	Number of shares acquired	Cost of shares acquired
Nov. 2005	4.32 million (21.6million <sup>*note1</sup> ) shares 9.6% of shares issued	approx. JPY47.5 billion
Feb. 2008	4.93 million shares 2.2% of shares issued	approx. JPY15.0 billion
May to June 2008	4.64 million shares 2.1% of shares issued	approx. JPY11.9 billion

 $\rightarrow$ Status of treasury stock holdings:

13.5% of shares issued (as of September, 2009)

												-	(JPY)
	FY3/04 FY3/05		FY3/05 FY3/06		FY	FY3/07 FY3/08		FY3/09		FY3/10(E) <sup>*note2</sup>			
	Annual	Interim	Year-end	Interim	Year-end	Interim	Year-end	Interim	Year-end	Interim	Year-end	Interim	Year-end
Dividend	0	20		28 36		36	50		52		52		
per share <sup>*note1</sup>	8	4	16	10	18	14	22	24	26	26	26	26	26
payout ratio	9.9%	27	.6%	26	6.2%	27.	.1%	35.	7%	41.	3%	41	.3%

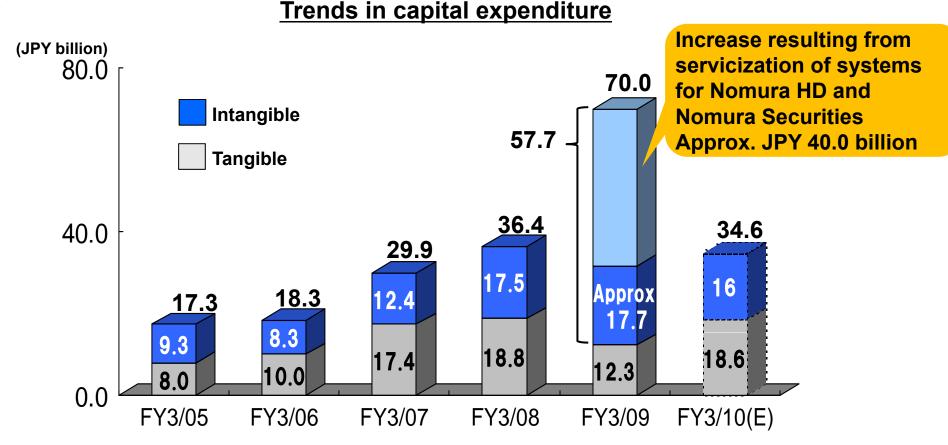
Note1: Figures represent 1:5 forward stock split basis (effective date April 1, 2007)

Note2: Forecasts were announced on October 23, 2009. These materials were prepared for the sole purpose of providing information to use as reference in making investment decisions, and are not intended as a solicitation for investment.

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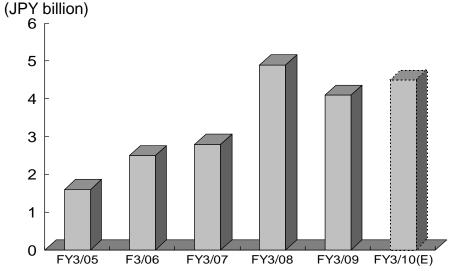
#### Investments

#### Continue investments in shared-online as well as hardware required for expansion of System Management & Operations Services



# **R&D** projects

Up-front investment in financial and non-financial fields, as well as China and the rest of Asia



#### Some of this fiscal year's R&D themes

Trading risk management

IT solutions for Asia and China's capital markets

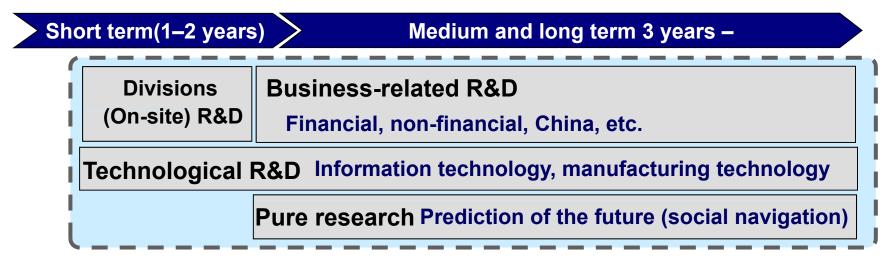
Information and communications solutions

Core technology study (virtual technology, etc.)

 Research into production management, and test support methods

Studies and research for navigation in different fields

...etc.



## **Others** - Supplementary explanation

#### FY March 2010 Consolidated Earnings Model

- Sales of JPY340.0 billion and operating profit of JPY44.0 billion

(unit: billion)

		FY Mar.2009	( Mar.2009 (Beaulte) (Forecasts as of		Y	FY Mar.2010 (Forecasts as of	Comparison
		(Results)	Oct. 23,2009)	Diff.	Diff.	(Forecasts as of Apr. 24,2009)	to forecasts
Sale	es	341.2	340.0	(1.2)	(0.4%)	350.0	(10.0)
Cos	st of Sales	240.8	244.0	+3.1	+1.3%	257.0	(13.0)
	Personnel	54.3	55.0	+0.6	+1.2%	60.0	(5.0)
	Subcontracting Costs	121.4	112.0	(9.4)	(7.8%)	117.0	(5.0)
	Depreciation	19.7	30.0	+10.2	+51.6%	35.0	(5.0)
Gro	ss Profit	100.4	96.0	(4.4)	(4.4%)	93.0	+3.0
Gro	ss Profit Margin	29.4%	28.2%	(1.2P)		26.6%	+1.7P
SG	&A	50.7	52.0	+1.2	+2.5%	50.0	+2.0
Оре	erating Profit	49.7	44.0	(5.7)	(11.5%)	43.0	+1.0
Ope Mar	erating Profit gin	14.6%	12.9%	(1.6P)		12.3%	+0.7P

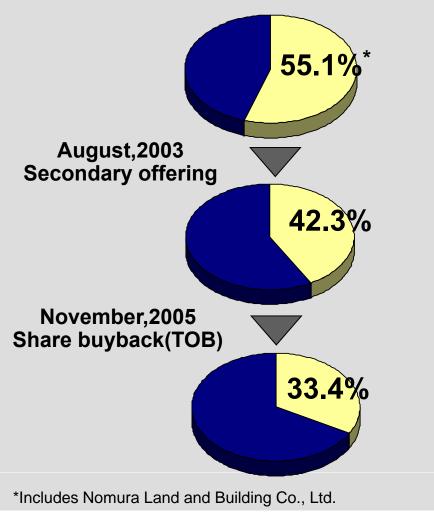


## **Shareholder composition**

#### Major Shareholders (As of September 30, 2009)

Shareholders	Ratio of Shareholding
Nomura Asset Management Co.,Ltd.	19.28%
Nomura Facilities, Inc.	8.27%
JAFCO Co., Ltd.	6.68%
Nomura Holdings, Inc.	5.78%
CBNY-ORBIS SICAV	4.64%
CBNY-ORBIS FUNDS	4.09%
NRI Group Employee Stock Ownership Association	2.73%
Japan Trustee Services Bank, Ltd. (Trust Account)	2.53%
The Master Trust Bank of Japan, Ltd. (Trust Account)	1.49%
STATE STREET BANK AND TRUST COMPANY 505223	1.31%
Top 10 Total	56.79%

#### **Reduce shareholding ratio of Nomura Holdings**



(note) excluding treasury stock holdings



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