NRI Business Outline

Nomura Research Institute, Ltd.

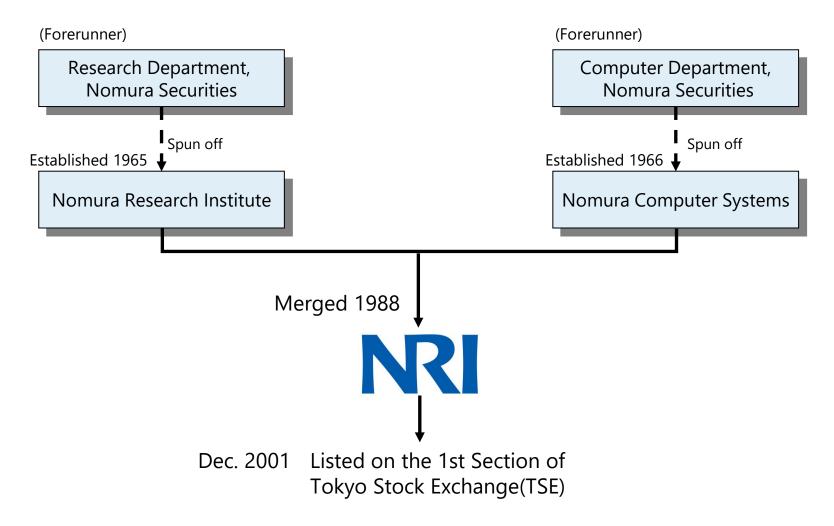
(Update: Feb. 2024)





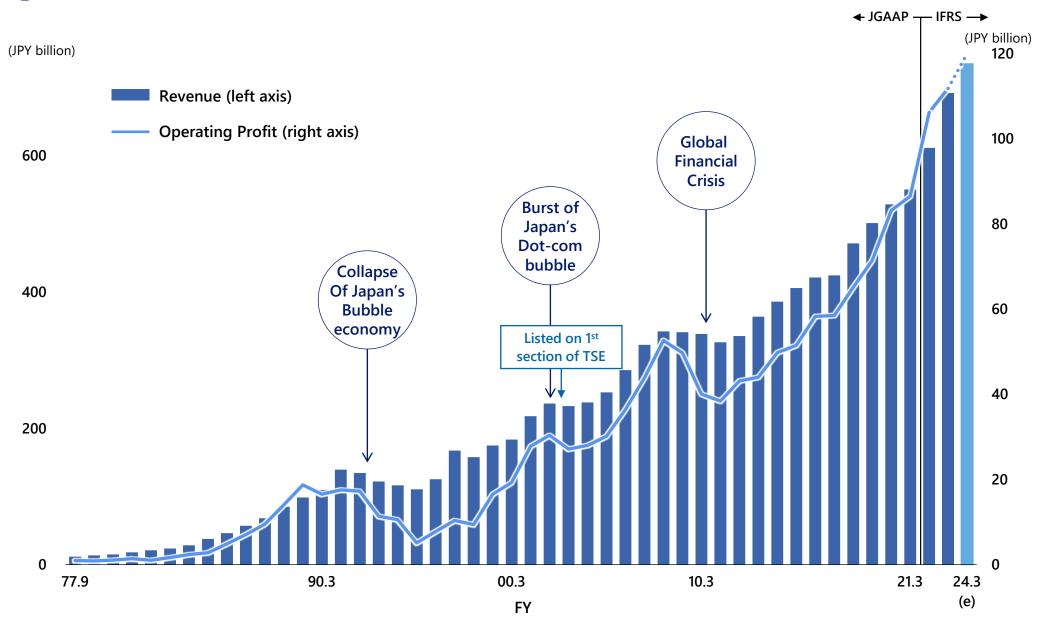
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Corporate Information



Moved to the Prime Market of TSE Apr. 2022 (Securities Code: 4307)

Business Performance



Financial Highlights

					← JGAAP	IFRS →				(JPY million)
	FY 11.3	12.3	••• 18.3	19.3	20.3	20.3	21.3	22.3	23.3	24.3(e)*3
Revenue	326,328	335,554	471,488	501,243	528,873	528,721	550,337	611,634	692,165	735,000
Operating Profit	38,426	43,152	65,138	71,442	83,178	85,625	80,748	106,218	111,832	120,000
Profit attributable to owners of parent	23,188	32,920	55,145	50,931	69,276	58,195	52,867	71,445	76,307	82,000
EPS(JPY) *1	119	168	228	216 72	109.35	91.86	88.34	120.57	128.92	-
DPS(JPY) *1	52	52	90	90 30	32	32	36	40	45	53
Total Assets	380,032	402,784	643,117	612,192	533,151	565,229	656,536	789,655	838,224	-
Total Equity	231,074	258,276	432,674	425,032	287,153	264,727	333,206	342,486	402,406	-
(%)										
Operating Margin	11.8	12.9	13.8	14.3	15.7	16.2	14.7	17.4	16.2	16.3
ROE	10.3	13.5	12.9	12.3	20.3	18.3	18.2	21.3	20.7	-
ROA	10.8	11.4	10.4	11.5	14.8	14.2	11.6	14.5	13.3	-
EBITDA Margin *2	21.2	22.1	21.9	21.7	22.2	23.8	23.6	23.9	22.5	_
Equity Ratio	60.5	63.8	65.2	67.1	50.9	44.1	50.3	43.0	47.6	-

^{*1} NRI conducted 1-for-1.1 stock splits of common shares effective of October 1, 2015, and January 1, 2017. Also, NRI conducted a 1-for-3 stock split of common shares effective July 1, 2019. For the figures in the second row under the FY19.3 column, Earnings per share (EPS) and Dividends per share (DPS) has been retroactively restated for the stock splits.



^{*2} EBITDA(FY10.3 – FY17.3) = operating profit + Depreciation and amortization + goodwill amortization EBITDA(FY18.3 - FY20.3) = operating profit + Depreciation and amortization + goodwill amortization + loss on retirement of fixed assets EBITDA(FY20.3(IFRS) –) = operating profit + Depreciation and amortization + loss on retirement of fixed assets ± Temporary factors

^{*3} NRI announced on 31 Jan. 2024

IT Services Competitive Landscape (Japan)

■ Financial Results for FY March 2023

(JPY million)

Code	Company name	Revenue	Operating Profit	Operating Margin	Revenue per employee	OP per employee
4307	NRI	692,165	111,832	16.2	39.79	6.42
9613	NTT DATA Group Corporation	3,490,182	259,110	7.4	17.88	1.32
4739	CTC (ITOCHU Techno-Solutions Corporation)	570,934	46,473	8.1	59.07	4.80
3626	TIS Inc.	508,400	62,328	12.3	23.16	2.84
9719	SCSK Corporation	445,912	51,361	11.5	29.09	3.35
8056	BIPROGY	339,898	29,673	8.7	41.83	3.65
2327	NSSOL (NS Solutions Corporation)	291,688	31,738	10.9	39.11	4.25
6702	FUJITSU LIMITED*1	3,056,378	135,001	4.4	26.51	1.17
6501	Hitachi, Ltd. ^{*2}	2,389,095	293,729	12.3	23.71	2.91
6701	NEC Corporation*3	1,675,955	152,629	9.1	52.46	4.77

System Integrator

Hardware vendor

^{*1} Technology Solutions segment

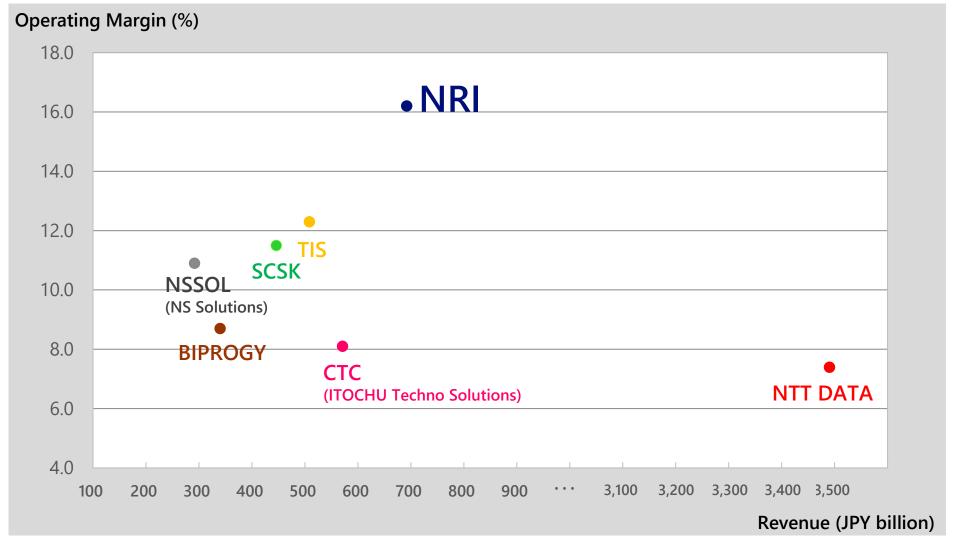
^{*2} Digital Systems & Services segment

^{*3} Public Solutions + Public Infrastructure + Enterprise (Source) NRI, based on each company's financial results

IT Services Competitive Landscape (Japan)

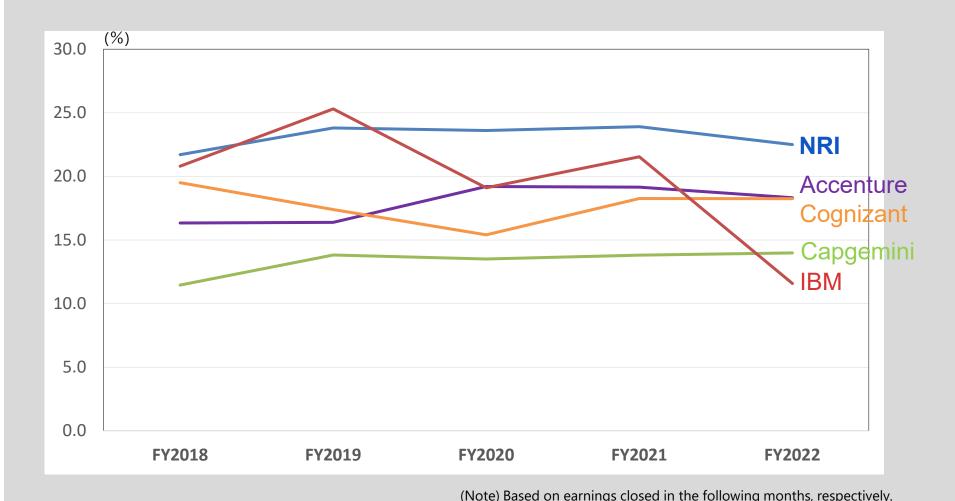
Comparisons of Revenue and Operating Margin

FY March 2023 (Result)



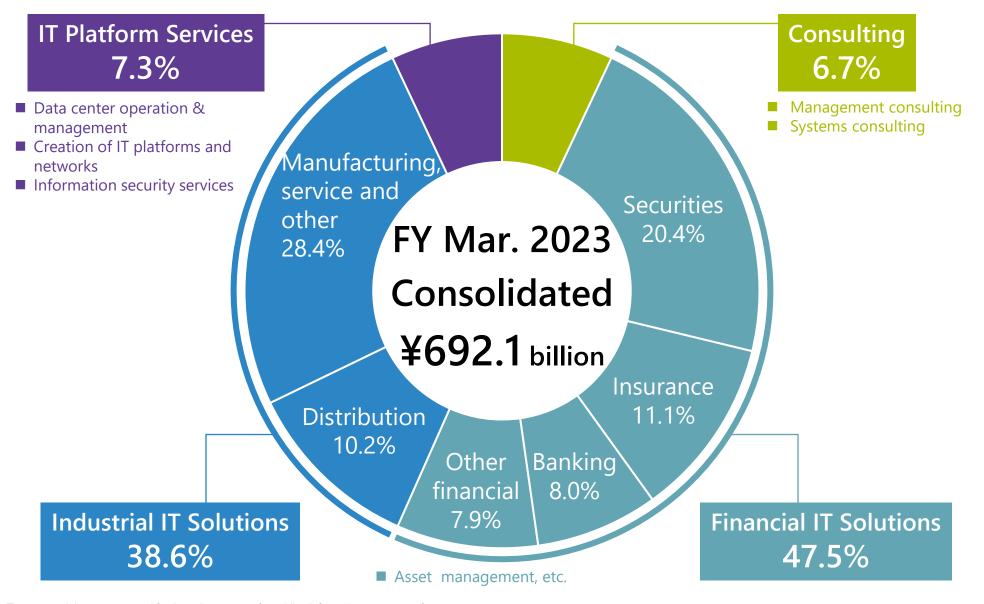
IT Services Competitive Landscape (Global)

■ EBITDA Margin Comparison



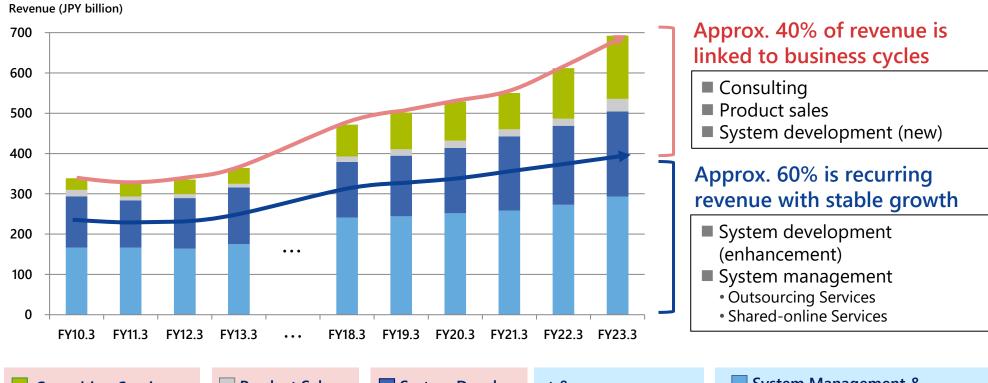
(Note) Based on earnings closed in the following months, respectively. Accenture: Aug.; IBM, Cognizant, Capgemini: Dec.; NRI: Mar. next year (Source) Competitors' data were obtained from Speeda

Revenue by Segment



Revenue by Service

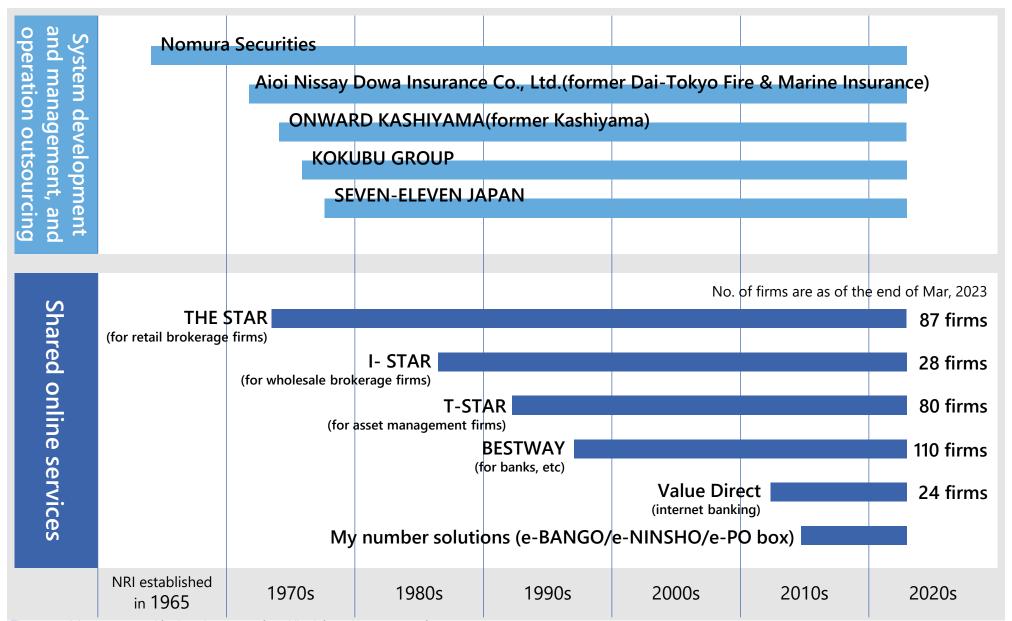
Approx. 60% of revenue derived from recurring revenue streams



- **Consulting Services** 22.6%
- Management consulting
- Systems consulting
- Consulting on upstream system development
- **Product Sales** 4.5%
- Third party hardware and software
- **System Development & System Application Sales** 30.6%
- Systems integration
- Software packages developed by NRI
- Customized add-ons to off-the-shelf packages
- System Management & **Operation Services** 42.3%
- BPO and other outsourcing services
- Shared-online services (19%)

Note: Ratios are for total revenue on FY March 2023.

Solid Customer Base



Solid Customer Base

Number of Clients with Revenues of ¥1 Billion or More (as of FY March 2023)

86 firms 107 firms

FY March 2019

FY March 2023

Securities

15 firms

Nomura Securities Co., Ltd. Mizuho Securities Co., Ltd. SBI SECURITIES CO., Ltd. Mitsubishi UFJ Morgan Stanley Securities Co., Ltd. etc.

Insurance

12 firms

Tokio Marine & Nichido Fire Insurance Co., Ltd. JAPAN POST INSURANCE CO., Ltd. Sony Life Insurance Co., Ltd. Aioi Nissay Dowa Insurance Co., Ltd.

Banking

13 firms

Seven Bank, Ltd. The Nomura Trust and Banking Co., Ltd.

etc.

Distribution

15 firms

SEVEN-ELEVEN JAPAN Co., LTD. Ito-Yokado Co., Ltd. KOKUBU GROUP CORP. **BIC CAMERA INC.**

etc.

Manufacturing, service, and other

23 firms

KDDI CORPORATION YAMATO TRANSPORT CO., LTD. Recruit Co., Ltd. Ajinomoto CO., Inc.

etc.

Other domestic industries

13 firms

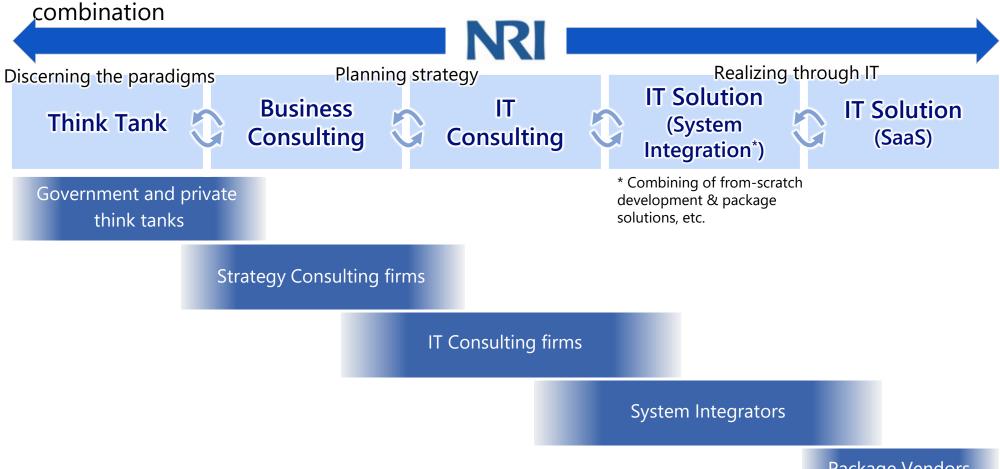
Overseas

16 firms

NRI's Business Model & Advantages

Seamlessly handling everything from discerning the paradigms to drafting clients' strategies and IT implementations

No company other than NRI can offer think tank, consulting, and IT solutions services in

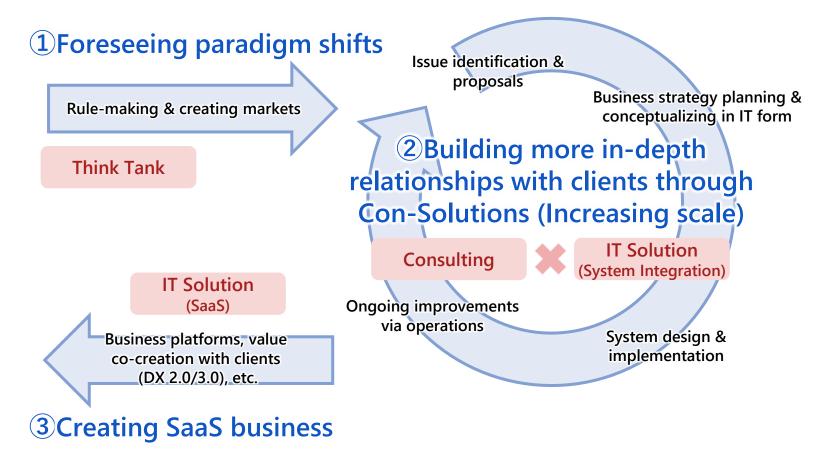


Package Vendors, **Platformers**

NRI's Business Model & Advantages

Growing business by organically linking various functions

Approach clients with our think tank as a starting point, and increase scale through Con-Solutions. Leverage our trusting relationships with clients and accumulated expertise to create services-based business, including business platforms and co-creation with clients



NRI's Business Model & Advantages

NRI's unique strengths support business growth

Foreseeing paradigm shifts

- Wide-ranging expertise, including on systems and policies, social issues, macroeconomics, industry knowledge, and cutting-edge technologies
- Lengthy track record of highly reliable research and information dissemination
- Support for system design and rule-making through committees and other branches of government agencies, public offices, and public institutions
- Building more in-depth relationships with clients through Con-**Solutions** (Increasing scale)
- Developing topics starting with management strategy & business strategy (appeal to top management)
- Project structuring that starts upstream and precise system architecture through extensive operational and technological understanding
- Discovering new issues & making proposals via systems management & operations

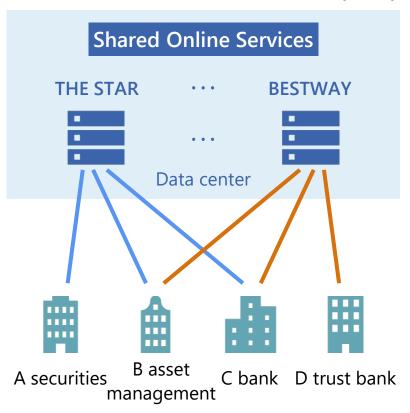
Creating SaaS business

- In-depth industry knowledge and understanding of client operations developed by providing services to Tier 1 companies in industries
- Identifying non-competitive and cooperative fields with complex requirements, and creating shared online services
- Designing and composing ecosystems (enabler) while figuring out the interests of diverse players involved

Shared-Online Services

Providing services of the systems developed and operated by NRI to many financial institutions

Structure of Shared online services(SaaS)



- Hosted on NRI's data centers as a SaaS
- Complex regulatory reforms reflected speedily through system updates
- Clients select the functions they need from a menu of service offerings

Major Shared Online Services

Note: No. of firms and cases are as of the end of Mar, 2023

	THE STAR Back-office solution for retail brokerage firms	87 firms	Value Direct Online banking system	24 firms
	I-STAR Back-office solution for wholesale brokerage firms	28 firms	e-BANGO My Number management services	No. of My Number stored Approx. 38 million cases
	T-STAR Back-office solution for asset management firms	80 firms	e-NINSHO Identity Verification Solution	375 firms
es	BESTWAY Back-office solution for mutual fund sales at banks	110 firms	e-PO box Private-sector cloud linked with Mynaportal	83 firms

NRI Data Centers

Supporting operation outsourcing, shared online services, etc.





Tokyo Data Center | I

Completion: 2012

Total floor area: 38,820 m² Reception capacity: 40,000 KVA

(Osaka)



Osaka Data Center II

Completion: 2016

Total floor area: 18,360 m² Reception capacity: 7,500KVA

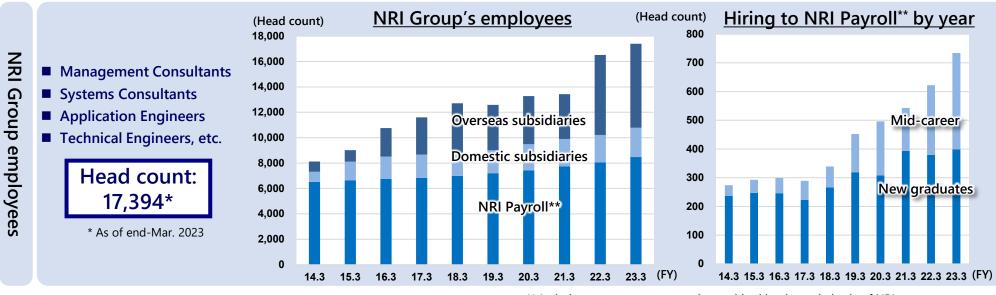


Yokohama Data Center II

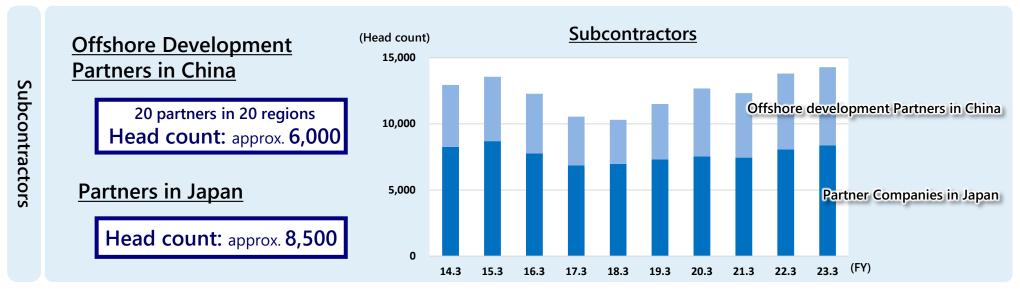
Completion: 2007

Total floor area: 15,888 m² Reception capacity: 15,000 KVA

Depth in Human Resources: NRI + Subcontractors (in Japan & China)



** Includes group company employees hired by the main body of NRI



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Raise payout ratio to 40% by FY March 2026

Dividends

				← JGAAP	IFRS →				
FY	17.3	18.3	19.3	20.3	20.3	21.3	22.3	23.3	24.3(e) *2
DPS*1	¥80	¥90	¥90	¥96 After Stock Split ¥32	¥96 After Stock Split ¥32	¥36	¥40	¥45	¥53
Payout ratio	42.4%	39.1%	41.5%	27.9%	33.2%	41.3%	33.1%	34.9%	37.6%

^{*1} NRI conducted 1-for-1.1 stock splits of common shares effective January 1, 2017, and a 1-for-3 stock split of common shares effective July 1, 2019. But dividends per share (DPS) have not been retroactively restated for these stock splits.

Share buyback

Number of shares acquired	Cost of shares acquired
2.47 million (1.0% of shares issued)	Approx. JPY10.0 billion
11.45 million (4.6% of shares issued)	Approx. JPY50.0 billion
5.54 million (2.2% of shares issued)	Approx. JPY30.0 billion
101.91 million (13.5% of shares issued)	Approx. JPY160.0 billion
16.60 million (2.7% of shares issued)	Approx. JPY60.0 billion
6.50 million (1.1% of shares issued)	Approx. JPY20.0 billion
12.83 million (2.2% of shares issued)	Approx. JPY50.0 billion
	2.47 million (1.0% of shares issued) 11.45 million (4.6% of shares issued) 5.54 million (2.2% of shares issued) 101.91 million (13.5% of shares issued) 16.60 million (2.7% of shares issued) 6.50 million (1.1% of shares issued)

^{*2} NRI announced on 31 Jan. 2024

Shareholder Composition

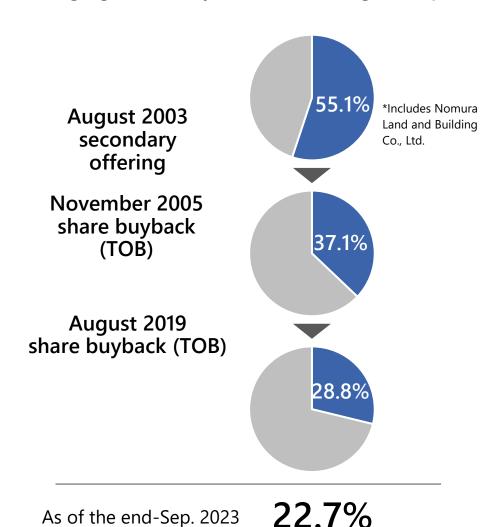
Major Shareholders (As of the end-Sep. 2023)

Shareholders	Ratio of Shareholding
Nomura Holdings, Inc.	18.95%
The Master Trust Bank of Japan, Ltd. (Trust Account)	12.05%
Custody Bank of Japan, Ltd. (Trust Account)	4.75%
Nippon Life Insurance Company	4.22%
NRI Group Employee Stock Ownership Association	4.17%
Nomura Properties, Inc.	3.58%
State Street Bank and Trust Company 505223	3.50%
National Mutual Insurance Federation of Agricultural Cooperatives	2.29%
SSBTC Client Omnibus Account	1.35%
State Street Bank West Client-Treaty 505234	1.34%
Top 10 Total	56.21%
Overseas Shareholders	36.46%

Note: NRI treasury stock holdings excluded from the list above.

NRI treasury stock excluded in calculations of ownership percentages

Voting rights ratio by Nomura Holdings Group



Strong Financial Structure

Balance Sheet Management

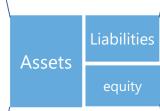
Assets

Cash and cash equivalents

• Securing stable working capital on hand (funds on hand equivalent to 2 months of sales revenue)

Investment securities and business and non-business assets

- Cross shareholdings will be held within the confines of raising corporate value
- For business assets, the decision to invest or exit will be based on hurdle rates based on capital costs, operating margin, and other factors.



Liabilities

Policy for managing medium- to long-term interestbearing debt*

- Cap on net D/E ratio: 0.5 times
- Maintain net interest-bearing debt below 1.3 times of EBITDA

Retirement benefit assets/liabilities

- Exercise much greater control over financial risk by increasing affinity between retirement benefit liability and pension plan assets
- * Interest-bearing debt is the portion of debt recorded in the consolidated financial statements which corresponds to corporate bonds and borrowings

Equity

- ROE: 20% or more (FY March 2026)
- Consciously observe the impact of non-financial information on share price
- Raise payout ratio to 40% by FY March 2026
- · Acquisition of treasury stock will be implemented on an activated basis, taking into account share price
- Do not hold treasury shares which are not expected to serve any purpose

Einancial Indicators

				← JGAAP	IFRS →			(JPY million)
F	Y 17.3	18.3	19.3	20.3	20.3	21.3	22.3	23.3
Cash and cash equivalents	152,051	158,303	123,200	100,778	100,778	153,187	115,610	129,257
Interest-bearing liabilities	58,619	81,680	60,883	107,410	151,395	118,605	209,627	205,823
Gross D/E ratio (times)	-	-	-	-	-	0.36	0.62	0.52
Net D/E ratio (times)	-	-	-	-	-	△0.11	0.27	0.19
Ratio of equity attributable to owners of parent to total assets (%)	69.1	65.2	67.1	50.9	44.1	50.3	43.0	47.6

Strong Financial Structure

- Acquisition of New Rating
 - ✓ Acquired the rating from S&P Global Ratings in Sep 2018, strengthening NRI's presence and creditworthiness overseas

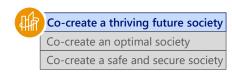
Rating S&P Global Ratings (Forecast: Stable) Date of Rating Announcement September 18, 2018

Comparisons with JGB and Peers As of Mar. 2023

Rating		JGB NRI		Peer companies			
Rating		JOD	INKT	Hitachi	Fujitsu	NEC	
	AAA						
	AA+						
	AA						
	AA-						
Investment	A+	0					
Grade	Α		0	0			
	A-				0		
	BBB+						
	BBB					\bigcirc	
	BBB-						
Speculative Grade	BB+						
	BB						
Graue	BB-						

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Challenge to create digital social capital through DX 3.0





Create a society where people can live with high aspirations

Digital government	Improving convenience based on individual number platform
Regional revitalization	Promoting rural area DX, smart cities, and other social infrastructures
New financial services	Expanding the use of new financial assets such as digital assets



Create people and planet friendly industry

Value chain optimization / **Tracing**

Circular economy platforms

Coexistence of environmental symbiosis and economic efficiency, visualization of CO₂

Environmental symbiosis through effective use of natural resources



Provide a safe and secure social infrastructure

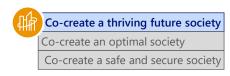
Infrastructure lifecycle transformation

Financial infrastructure for **Carbon Neutrality**

Realizing a sustainable and resilient social infrastructure

Creating and sophisticating markets for decarbonization

Financial services roadmap with social DX



"My Number" individual number-related services: citizen ID platform and electronic passport services as the number of My Number cardholders approaches 100 million

> 2025 2030

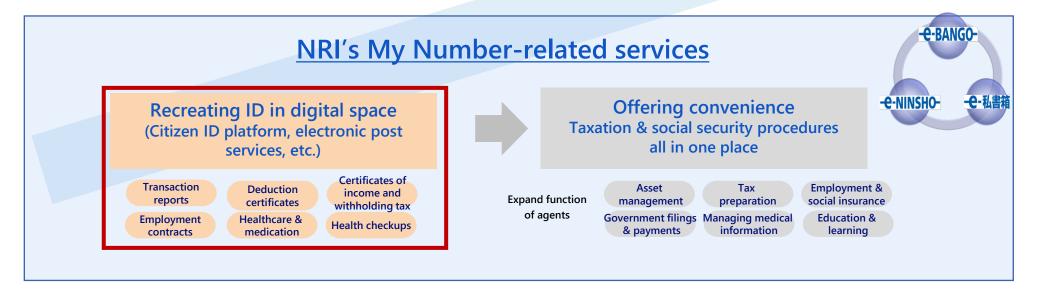
100 million My Number cardholders

- System into use at financial institutions
- Government cloud
- Electronic submission & notification of legal records

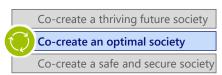


Optimal policy & services for individuals

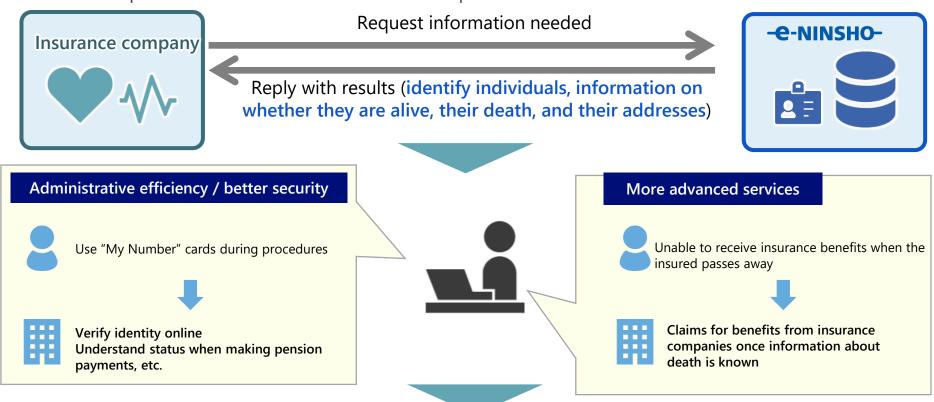
- Tailored to individuals
- Shift to agents
- Self control over information (complete comprehension of self-related information)



Advanced operations of insurance companies through public personal authentication services



- Many insurance companies use NRI's e-NINSHO (public personal authentication service for a broad range of applications)
- Gathering My Number info on applicable persons before they pass away ⇒ evolves operations and services of insurance companies



Administrative efficiency and advanced services of insurance companies More convenient for consumers

Supporting GX League efforts for a decarbonized society

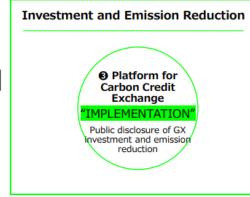


- The GX League: Framework for companies challenging sustainable growth through green transformation (GX) with carbon neutrality and social transformation in 2050 to join forces with groups of companies and with government and academia
- Independent efforts to put emissions reductions into practice through immediate activities while collaborating toward the creation of new markets

Three settings provided by the GX League

2050 New Market Establishment Platform for • Platform for ideas Market Creation and "The Future Vision" rulemaking "DIALOGUE" 'CO-CREATION' Pan-sectoral dialogue for Public-private partnership business opportunity in for a healthy carbon neutrality Demands future market for new rules Proposal of Business Public-private Opportunities partnership for in 2050 rulemaking

Voluntary emission reduction is not an obligation but rather an effort to disclose one's practice on emission reduction ("premise for New Market Establishment")



Phased rollout of GX League

2022	Recruit sympathetic companies
	Test projects
From	Phase 1
2023	GX League enters full-scale operation
From	Phase 2
2026	Full-scale operation
	as a market for
	emissions trading
From 2031	<u>Further</u> <u>advancement</u>

Source) GX League office "Activities During the GX League Preparation Period (FY2022)," May 11, 2022

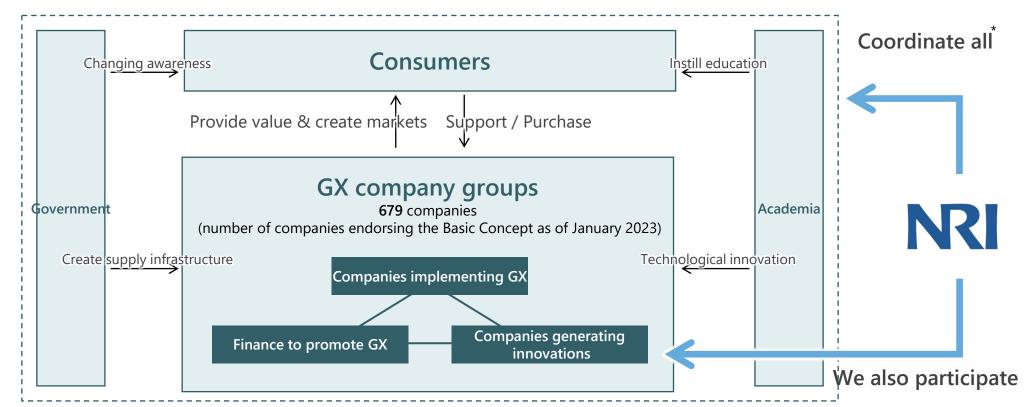
NRI plays a central role in policy formation for the GX League



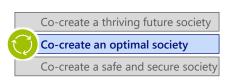
NRI's roles in GX League

- Administrative office and overall coordinator
- •Take in diverse GX-oriented needs of Japanese companies and have them reflected in government policy
- Policy formation: NRI's think tank function and consulting
- Efforts to contribute toward GX implementation in the field of IT services

NRI's role in operating the GX League

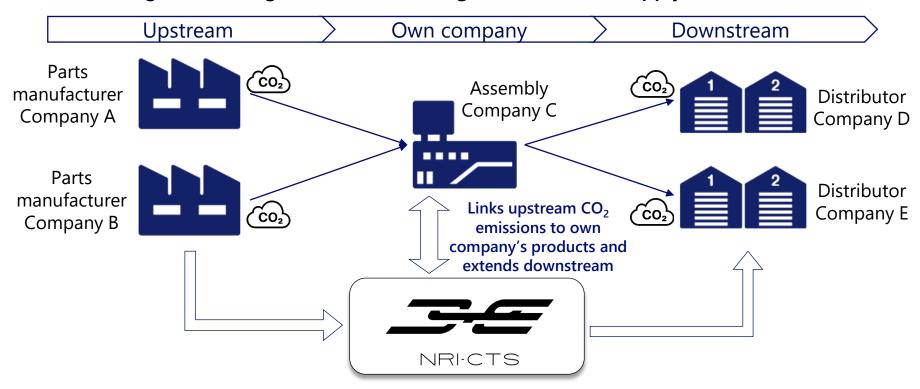


Developing businesses to facilitate the management of corporate CO2 emissions



- NRI-CTS (carbon tracing system) is a solution that enables sharing of highly accurate information in a timely manner, based on actual observed values of each company's greenhouse gases
- In addition to a company's own emissions, trace greenhouse gas emissions throughout the entire supply chain including suppliers

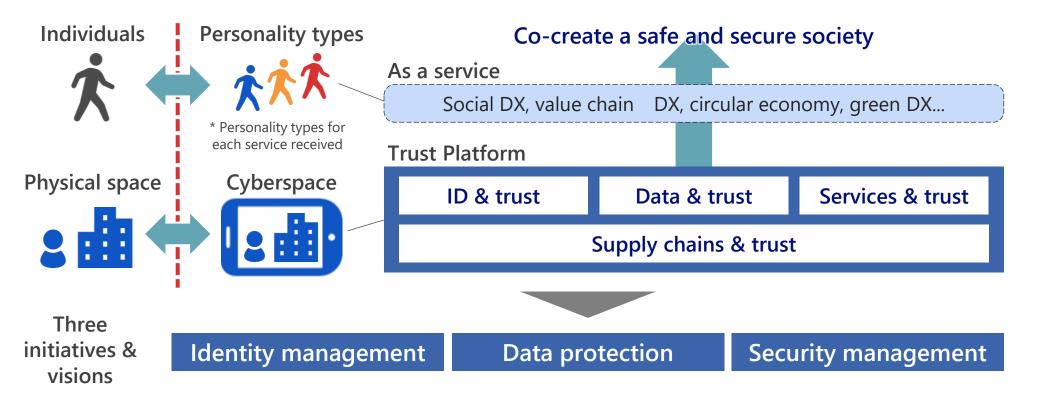
<u>Trace greenhouse gas emissions throughout the entire supply chain (illustration)</u>



- Business and technology: Increasingly integrated going forward, and new business models with digital twins
- Trust Platform to enable companies to co-create across industry boundaries via digital twins

NRI's definition of "Digital Trust" is...

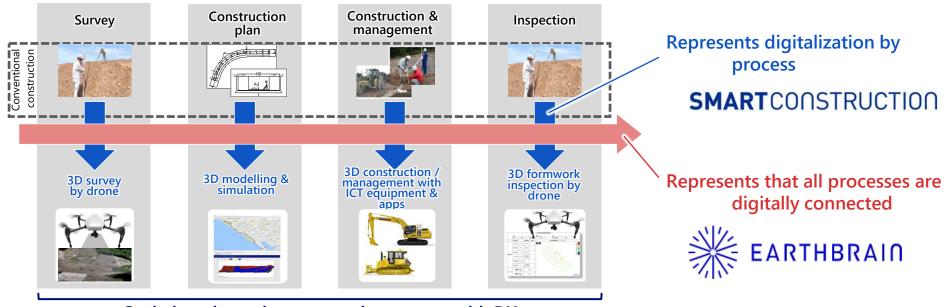
Ensuring the reliability of virtual space by protecting companies (clients), business, and meeting social requirements



Launched EARTHBRAIN in collaboration with Komatsu to promote DX in the construction industry

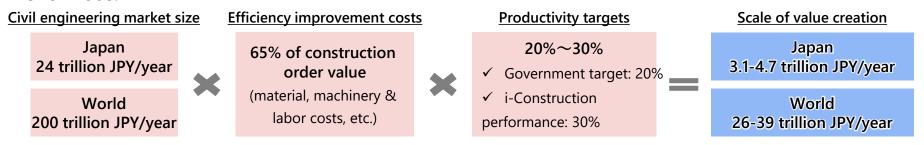


Consolidating all on-site data to optimize the entire construction process



Optimizes the entire construction process with DX

The potential for value creation through productivity improvement in the civil engineering market is enormous.



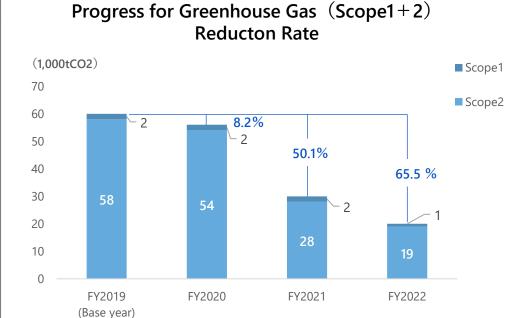
Source: Compiled by NRI from Komatsu's publicly available data

Aiming to achieve our new environmental target: Net zero Scope 1+2+3 in 2050

- Revised our environmental targets in accordance with the SBTi's Net-Zero Standard
- Set overall reduction targets and net-zero targets that both include Scope 3 by 2050

(Currently submitted for SBTi validation)

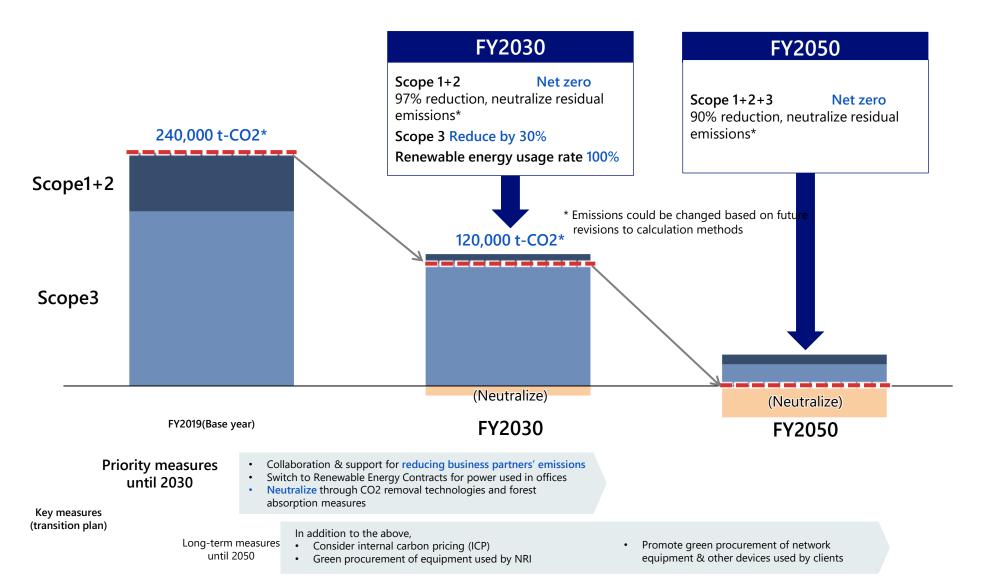
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FY2030 targets	FY2050 targets			
Net zero greenhouse gas emissions* in the NRI Group (vs. FY2019) * Reduce Scope 1+2 emissions by 97%, neutralizing residual emissions*	Net zero greenhouse gas emissions in the NRI Group (Scope			
100% renewable energy usage in the NRI Group	1+2+3) Net Zero* (vs. FY2019)			
Greenhouse gas	* Reduce Scope 1+2+3 emissions			
emissions in the NRI Group (Scope 3) Reduce by 30% (vs. FY2019)	by 90% , neutralizing residual emissions*			
	Net zero greenhouse gas emissions* in the NRI Group (vs. FY2019) * Reduce Scope 1+2 emissions by 97%, neutralizing residual emissions* 100% renewable energy usage in the NRI Group Greenhouse gas emissions in the NRI Group (Scope 3) Reduce by 30%			



NRI group reduced its greenhouse gas emissions significantly by migrating to new, environmentally friendly data centers, utilizing to renewable energy sources and other means. FY 2022: Reduced greenhouse gas emissions by approximately 66% compared to FY 2019.

^{*} Residual emissions: Emissions that cannot be reduced in the NRI Group's value chain at the time of the net-zero targets Neutralize: Using CO2 removal technologies and other means to cancel out residual emissions outside the value chain

NRI Group's new environmental targets (Applied starting in FY2023)



^{*} Residual emissions: Emissions that cannot be reduced in the NRI Group's value chain at the time of the net-zero targets Neutralization: Canceling out residual emissions through the use of carbon dioxide removal technologies and other means

Reference Materials

Dow Jones Sustainability Indices

Dow Jones **Sustainability Indices** Powered by the S&P Global CSA

"Dow Jones Sustainability World Index" for 5 consecutive years (Asia Pacific Index: for 7 consecutive years)

MSCI ESG Ratings



NRI has been awarded the highest rated AAA since 2021.

CDP



NRI was recognized for the 4 consecutive year in the highest A List. Also selected to the Supplier **Engagement Leaderboard** for the 3 consecutive year.

MSCI ESG Leaders Indexes



Selected for 7 consecutive years since September 2016

FTSE 4 Good Developed Index



Selected for 17 consecutive years since September 2006

Sustainalytics



NRI has been selected as a "Top Rated Company" for sustainable companies in the IT industry.

Euronext Vigeo World 120 Index



NRI was selected in 2021 as one of the top 120 companies with outstanding ESG initiatives.

GPIF-related ESG indexes



NRI is included in all four ESG indexes selected by the GPIF since 2017.

Eruboshi (Minister of Health, Labour and Welfare)



NRI received Eruboshi certification (Level 3, the highest level) in 2017.

Platinum Kurumin (Minister of Health, Labour and Welfare)



NRI received Platinum Kurumin Certification in 2018.

Award for Excellence in Corporate Disclosure



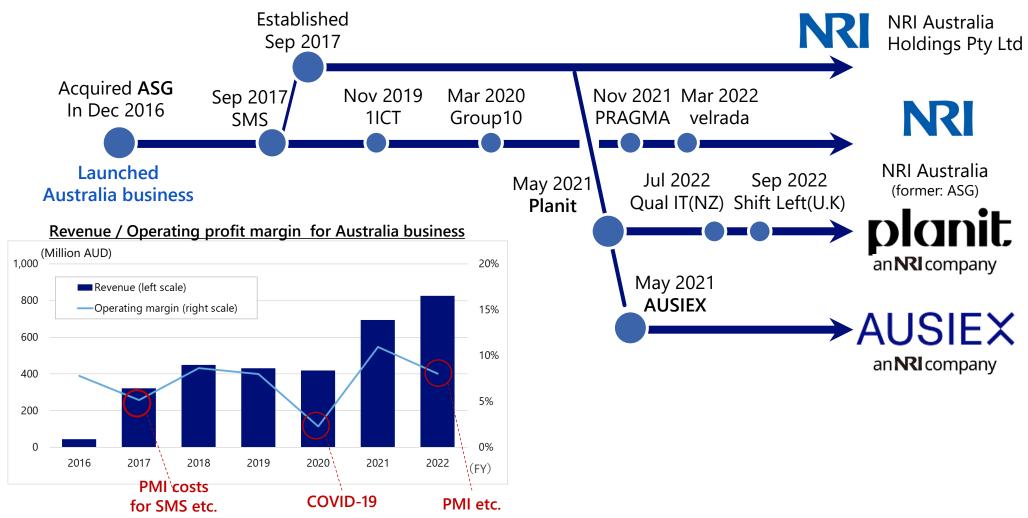
NRI was selected an Award for Excellence in Corporate Disclosure in 2023, its 7 consecutive year by The Securities Analysts Association of Japan.

- **About NRI**
- **Dividends and Shareholder Information** 02
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Growth Strategies : Global : Australia

Expanding full services through M&A and delivering higher added value to increase competitiveness

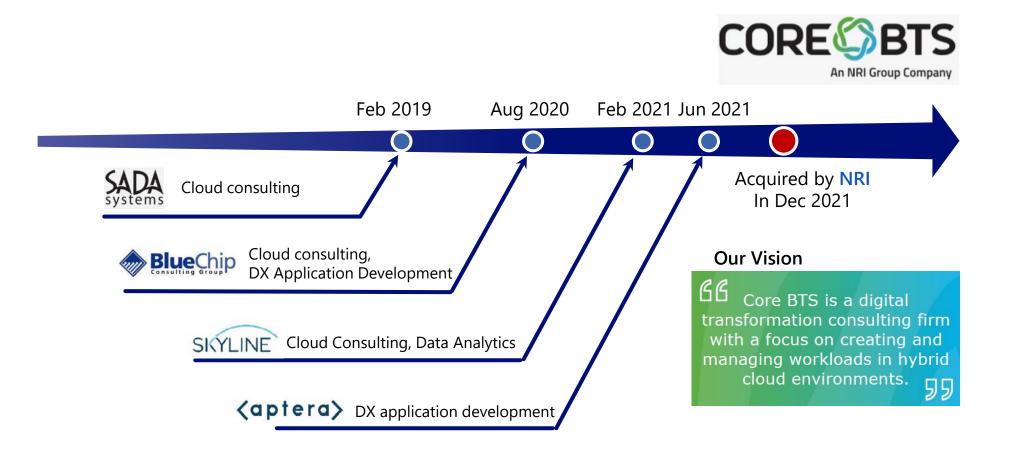
From 2016 to 2022, we mainly expanded business areas and regions through M&A, accumulating overseas experience as a "base camp" for our global journey



Growth Strategies : Global : North America

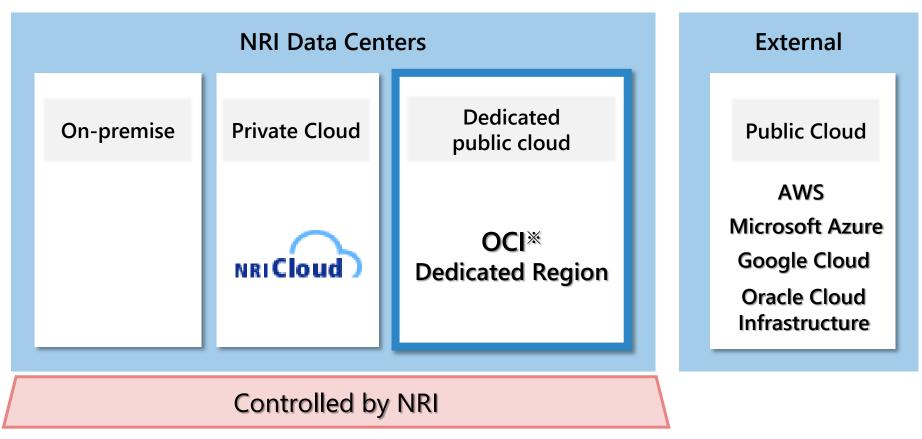
Establish business infrastructure with Core BTS as the nucleus

Core BTS is expanding its business by adding companies with capabilities such as cloud consulting and application development to its original business of network architecture through M&A



Cloud Utilization

- In addition to the conventional public cloud, leverage the dedicated public cloud within the NRI data centers.
- Balance the utilization of useful functions and maintain advanced control in the dedicated public cloud



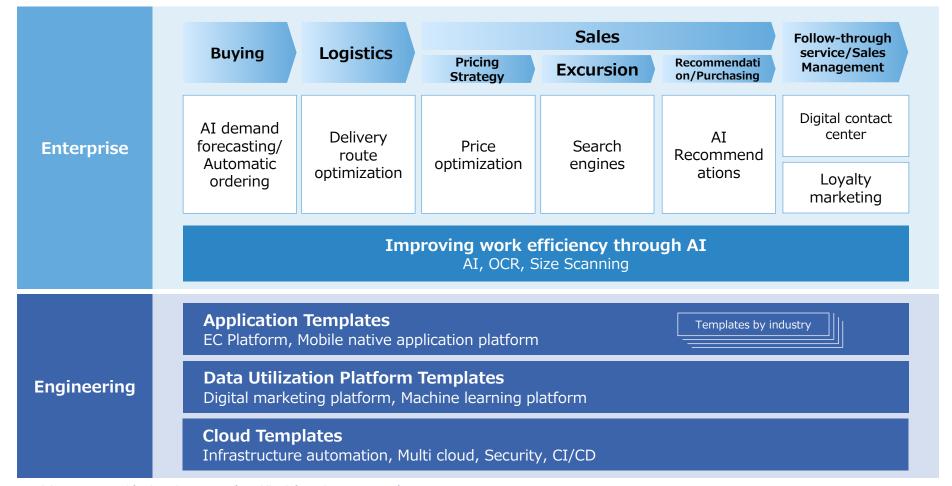
OCI: Oracle Cloud Infrastructure

Digital IP

Componentize key technologies to realize client DX



Achieve both flexible response to challenging business requirements and speedy implementation of DX



Information Security Business

NRI SecureTechnologies, Ltd.

- Started as NRI's first internal venture
- Established in 2000
- 721 employees (as of April 2023)
- Revenue has grown to about 30 billion yen
- **Four Business Domains**

Consulting

Support for customized issue resolution through a high level of expertise

DX security

✓ Security for supporting digital transformation

Managed Security Services

✓ Offensive and defensive cyber-attacks countermeasures

Software

✓ Independently developed solutions that are high-quality and convenient



Emerging technologies for new threats

IoT / ICS (Industrial Control System)

- √ Vehicle systems security assessment
- ✓ Acquisition support of Achilles certification

AI/ ML (machine learning)

✓ Unique log analysis using machine learning for the detection accuracy for unknown malware

FinTech/Blockchain

✓ First company to provide "Blockchain Assessment" in Japan

Multi-Cloud Security

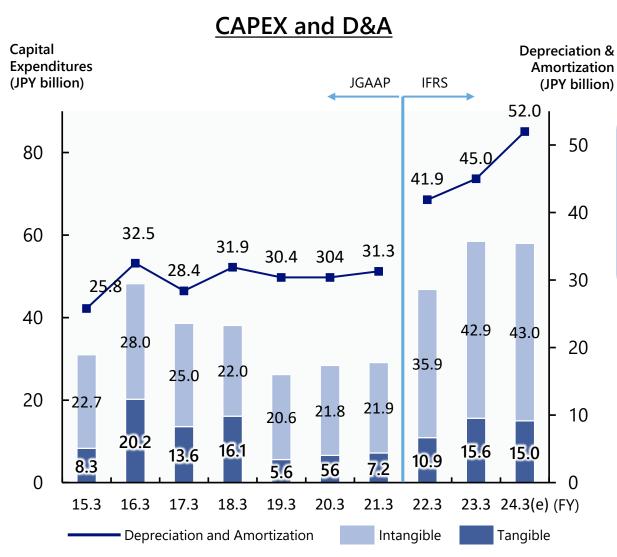
✓ Cloud Access Security Broker (CASB), a solution which supports security measures in multi-cloud environments

GRC (Governance, Risk and Compliance)

✓ Secure SketCH as a GRC management platform

CAPEX and **D&A**

CAPEX forecast to be JPY58 billion



Investments in intangible assets

- Enhance functionality of shared online services
- Create new platform services for financial institutions
- Invest in developing digital IP, etc.

Investments in tangible fixed assets

Enhancing cloud service infrastructure capabilities, etc.

R&D Expenses

Strengthen digital capabilities in anticipation of changes in society and industry

Current R&D Themes

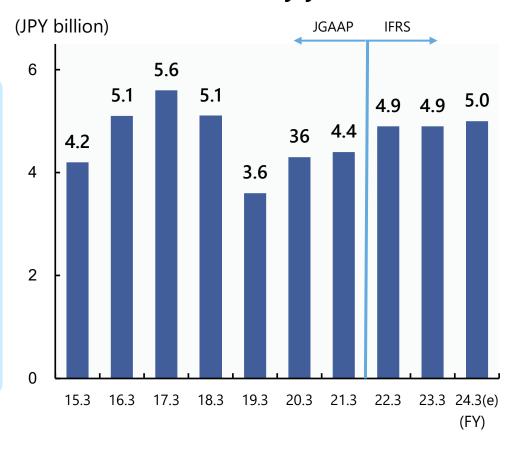
Investigate research

- Research on social issues
- Investigative research on advanced technologies
- Consumer surveys, etc.

DX Business development

- New business discovery
- Technology acquisition
- Social recommendations, etc.

R&D costs by year



Envision the value, Empower the change